



**EAST AFRICAN SCHOOL OF AVIATION
EXAMINATION**

CAT

IATA/SAFETY SECTION

**SUBJECT: WATER TRANSPORT: FERROES &
CRUISES**

STREAM: TTF NO: 13

Duration: 2 Hrs

DAY/DATE: Tuesday, 19/02/2013

TIME: 2.00 – 4.00 p.m

INSTRUCTIONS TO CANDIDATE:

1. *This paper consists of FIVE (5) printed pages*
2. *Answer ALL the questions.*
3. *Possible marks 30/30.*

1. What caused the 'Queen Elizabeth' ocean liner to stop operating in the late 1960s?
 - A. Competition from larger and faster cruise ships
 - B. The invention of the airplane and travel by air
 - C. The reduced cost of travelling on large aircrafts
 - D. A law against drinking alcohol in the USA

2. Which cruise routing can be sailed within four days?
 - A. Miami to Nassau, Freeport, San Juan and return to Miami
 - B. Vancouver to Alaska and return to Vancouver
 - C. London to New York and Bermuda and return to London
 - D. Singapore to Manila and Hong Kong and return to Singapore

3. Cruise brochure prices are promotional.
 - A. True
 - B. False

4. The Queen Mary 2 is categorized as a
 - A. Super Mega Ship
 - B. Mega Ship
 - C. Large Ship
 - D. Small Ship

5. For which type of services is the 'hydrofoil' commonly used?
 - A. For ferry transportation between ports
 - B. For crossing the Atlantic Ocean
 - C. For cruising the Mediterranean
 - D. For cargo transportation over water

6. Deposits made to most cruise lines are refundable up to 90 days prior sailing depending on the terms and conditions.
 - A. True
 - B. False

7. The port of Athens would be a stop included in which type of cruise?
 - A. Mediterranean
 - B. Caribbean
 - C. Alaskan
 - D. Panamanian

8. Which statement is generally true?
 - A. Cruise passengers may have to transfer from one ship to another at a destination port
 - B. Cruise brochures advertise discounted or promotional pricing
 - C. Cruises are priced according to peak and low seasons
 - D. Entertainment on a cruise is charged separately from the cruise price

9. Nearly all cruises have on-board casinos.
- A. True
 - B. False
10. A ferry boat propelled by powerful jet engines is called a _____
- A. Windjammer
 - B. Jetfoil
 - C. Hydrofoil
 - D. Barge
11. Cruising is limited to the oceans of the world.
- A. True
 - B. False
12. Which of the following statements about reserving a cruise product is true?
- A. Most cruise products require full payment only at the time of reservation
 - B. Most cruise insurance policies can be purchased any time before departure
 - C. Most cruise vacations are reserved through a travel agent
 - D. Most cruise vacations can be reserved online through the internet
13. Windjammer ships allow the passengers to assist in sailing the ship
- A. True
 - B. False
14. Tipping is not required on most cruise ships.
- A. True
 - B. False
15. Rates charged by Passenger-only ferry services are determined by:
- A. Distance travelled
 - B. Time of day
 - C. Demand at the time
 - D. Type of ship
 - E. A & C only
16. A ferry boat propelled by powerful engines & equipped with metal plates or fins that operate like aeroplane wings and lift the hull clear of water as speed is attained is called a:
- A. Jetfoil
 - B. Hydrofoil
 - C. Swath
 - D. Ro-Ro

17. All ferry lines charge for transportation of vehicles by total weight
 - A. True
 - B. False

18. Which international agreement relates to the Carriage of Passengers and their Luggage by Sea:
 - A. The Chicago Convention
 - B. The Warsaw Convention
 - C. The Athens Convention
 - D. The Montreal Protocol

19. Ferry companies usually reserve the right to refuse to carry any passenger believed to be a threat or nuisance to others aboard.
 - A. True
 - B. False

20. As technology has advanced, ferries have:
 - A. Become obsolete
 - B. Continued to develop in speed, efficiency and comfort
 - C. Not competed well with coastal rail services
 - D. None of the above

21. The difference between a ferry product and a cruise product is
 - A. That ferries offer no commissions to travel agents
 - B. That ferries does not carry vacation passengers
 - C. That ferries are faster than cruise ships
 - D. That ferries are a method of public transportation from one point to another, like a bus or train

22. Cruise line associations help travel agents sell cruise products by
 - A. Building larger ships
 - B. Training the public on cruise products
 - C. Promoting the cruise industry in their regions
 - D. Offering discounts to travel agents for personal travel

23. Which of the following is not a cruise line association?
 - A. Carnival
 - B. Sea trade
 - C. CLIA
 - D. PSARA

24. Which of the following benefits is unique to cruising when compared to other vacation products?
 - A. One price to pay for meals, accommodation and entertainment

- B. The ability to visit several destinations without the need to pack and unpack
 - C. Seasonal discounts and savings
 - D. Safety for passengers
25. Which are usually the lowest cost cabins on a cruise ship?
- A. Inside cabins
 - B. Balcony cabins
 - C. Ocean view cabins
 - D. Suite cabins
26. Historically, between 1800 and 1900, travel by cruise ship was
- A. Necessary for people living in western nations
 - B. A luxury that only the wealthy could afford
 - C. Not legal and prohibited
 - D. For writers only
27. Which event contributed to the end of the Trans-Atlantic Ocean crossing on the Queen Elizabeth ocean liner?
- A. The construction of a large ship in 1996
 - B. The invention of the aeroplane
 - C. The introduction of the jumbo jet aircrafts
 - D. The prohibition of alcohol consumption
28. Today, cruise ships serve as
- A. Point-to-point transportation
 - B. Inclusive vacations
 - C. Accommodation facilities
 - D. None of the above
29. Holland American Cruise Lines is owned and operated by which cruise company?
- A. Carnival
 - B. Royal Caribbean
 - C. Star
 - D. Costa
30. Which of the following would not cause a price increase in ferry service?
- A. Exchange rates
 - B. Fuel costs
 - C. Group travel
 - D. Peak travel periods
 - E. Oversize vehicles