



**EAST AFRICAN SCHOOL OF AVIATION  
EXAMINATION**

**FINAL EXAM**

**IATA/SAFETY SECTION**

**SUBJECT: TRAVEL & TOURISM LEVEL**

**STREAM: TTF NO: 13**

**Duration: 2 Hrs**

**DAY/DATE: Friday: 19/02/2013**

**TIME: 11.00 – 1.00 P.M.**

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**INSTRUCTIONS TO CANDIDATE:**

1. *This paper consists of SIX (6) printed pages*
2. *Answer ALL the questions.*
3. *100 Questions*
3. *Total Marks 100*

1. Which train operates from MOW
  - A. The diamond express
  - B. The glacier express
  - C. The trans-siberian railway
  - D. The bullet train
2. TGV is a national rail service in France which is categorized as a
  - A. Car- carrying train
  - B. Luxury train
  - C. High- speed train
  - D. Night train
3. Which train schedule information is normally available in the Thomas cook beyond Europe timetable?
  - A. Train services from Moscow to St. Petersburg
  - B. Train services from Beijing to Shanghai
  - C. Train services from Brussels to Paris
  - D. Train services from Zurich to Milan
4. In the Thomas cook rail timetable the symbol  $\diamond$  indicates
  - A. see footnote
  - B. a weekday train service
  - C. a train with sleeping cars
  - D. meal service
5. Which symbol in the Thomas Cook Timetable means that a train service operates on Sunday only?
  - A. 7
  - B. 1
  - C. 6
  - D. 2
6. Train fares are normally higher than bus fares for the same distance travelled.
  - A. True
  - B. False
7. The largest Asian railway system is in .
  - A. China
  - B. Mongolia
  - C. India
  - D. Russia

Refer to the following Thomas Cook Timetable Extract attached at the back page (Table 8000) to answer questions 8 to 12

8. Which station does train 485 originate?
- A. Tokyo
  - B. Nagoya
  - C. Shin Osaka
  - D. Shin Kobe
9. Which train is an ultra high-speed train running between Tokyo and Osaka?
- A. 149
  - B. 155
  - C. 19
  - D. 159
10. What time does train 3 depart Okayama Station?
- A. 00:13
  - B. 00:39
  - C. 00:56
  - D. 00:30
11. All train from Tokyo to Fukuyama are \_\_\_\_\_ services.
- A. High- Speed
  - B. High
  - C. Non-Stop
  - D. Regular
12. Which train from Shinagawa arrives in Hiroshima by 10 pm?
- A. 13
  - B. 1
  - C. 48
  - D. 49
13. The palace on wheels is a luxury train operating in which country?
- A. Switzerland
  - B. India
  - C. United Kingdom
  - D. Italy
14. Passengers have the greatest choice of railway services in \_\_\_\_\_
- A. North America
  - B. Australia
  - C. Europe
  - D. Morocco

15. Identify a good reason for a business traveller to travel by train instead of travelling by air.
- A. There is only one train station for every city.
  - B. Travel by train costs more than travelling by air.
  - C. Travel by train offers space to work while travelling.
  - D. Travel by train is always faster than travel by air.
16. In general, a child under 4 years old travelling with an adult does not pay for train travel if the child \_\_\_\_\_
- A. carries a valid passport with date-of-birth
  - B. does not occupy a seat on the train
  - C. weighs less than 30 kilograms.
  - D. is accompanied by a parent
17. Which rail company owns and runs the "Great South Pacific Express"?
- A. The Venice Simplon-Orient-Express group
  - B. The Chiang Mail Rail Line
  - C. Thomas Cook.
  - D. The Euro-Express Line
18. A two—day journey by train requires an overnight hotel stay. Is the cost of hotel accommodation included in the train fare charged?
- A. Yes
  - B. No
19. Finding information on a list of special types of trains, such as steam trains \_\_\_\_\_
- A. is easy because there are many accurate timetables available
  - B. requires research in different rail guides, timetables and websites
  - C. is possible in single Thomas cook guide dedicated to scenic trains
  - D. is not possible unless you know the specific name of the train
20. Which is true about travel by rail?
- A. Train fares cost less than bus fares for travel between the same city pairs
  - B. Trains offering a meal service normally serve meals in special dining cars
  - C. Most passenger trains operate only one category or class of service
  - D. Rail companies have a luggage restriction similar to those of airlines

21. Which is true about planning complex rail journeys?
- A. If no train service is listed between origin and destination, then only travel by bus is possible
  - B. It is often useful to start with the final destination arrival time and work backwards
  - C. A passenger should never change trains more than once between origin and final destination
  - D. Using rail service maps is generally the best way to plan the most efficient rail routes

**Refer to the Thomas Cook Extract attached at the back page (Table 18) to answer questions 22 to 25.**

22. Which train service never operates on Sunday from Paris to Brussels?
- A. 9443
  - B. 9359
  - C. 9365
  - D. All trains in their schedule operate on Sunday
23. Mr. Martin departing from Paris and wants to be in Rotterdam by 8:00P.M. (20:00) on Monday night. which train service best meets his schedule?
- A. 9245
  - B. 9249
  - C. 9347
  - D. 9343
24. Which through train service from Paris to Amsterdam runs Monday through Saturday, except on March 24 and May 12?
- A. 9359
  - B. 9343
  - C. 9347
  - D. 9339
25. Train 9363 is a daily evening service between Paris and Brussels.
- A. True
  - B. False
26. Finding information about scenic and steam trains is
- A. Easy because there are many accurate timetables available.
  - B. Very challenging because there is no single reference source.
  - C. Very challenging because the reference sources are very expensive.
  - D. None of the above

27. The trans Siberian railway connects the stations of
- A. St .Petersburg &Volgograd.
  - B. Moscow &Khabarovsk
  - C. St .Petersburg & Moscow
  - D. Moscow & Vladivostok.
28. The blue train operates in which of the following countries?
- A. Australia
  - B. Italy
  - C. South Africa
  - D. Singapore
29. The Thomas Cook timetables have information on
- A. Trains
  - B. Buses
  - C. Ferries
  - D. All of the above
30. Which is true of scenic trains?
- A. Scenic trains do not operate on regular schedules
  - B. Scenic trains travel short distance only
  - C. There are no scenic trains in Europe
  - D. Scenic train journeys can be part of a tour package