



**EAST AFRICAN SCHOOL OF AVIATION
EXAMINATION**

CAT

IATA/SAFETY SECTION

SUBJECT: AIR TRANSPORT ESSENTIALS

STREAM: TTF NO: 14

Duration: 2 Hrs

DAY/DATE: Thursday: 20/06/2013

TIME: 9.00 – 11.00 A.M

INSTRUCTIONS TO CANDIDATE:

1. *This paper consists of **EIGHT (8)** printed pages*
2. *Answer **ALL** the questions.*
3. *Possible marks 50/50.*

1. The 2- letter airline code for Varig is
 - A. VR
 - B. VG
 - C. VA
 - D. RG

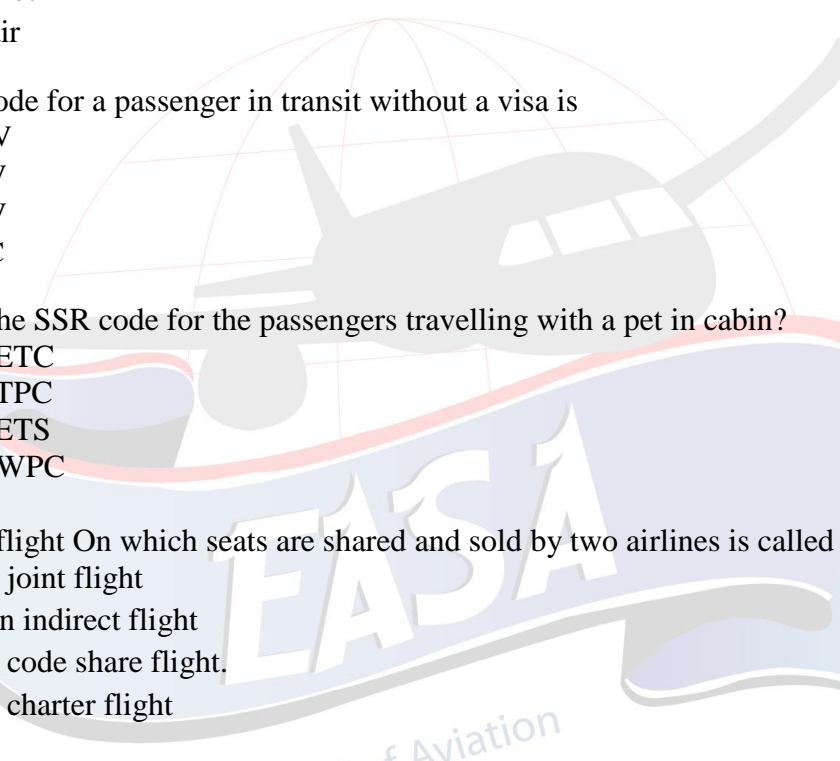
 2. The 2-letter airline code AY stands for
 - A. Austrian airlines
 - B. All Nippon airways
 - C. Aeroflot
 - D. Finnair

 3. The SSR code for a passenger in transit without a visa is
 - A. TWOV
 - B. PTWV
 - C. TPWV
 - D. PWPC

 4. What is the SSR code for the passengers travelling with a pet in cabin?
 - A. PETC
 - B. PTPC
 - C. PETS
 - D. TWPC

 5. A single flight On which seats are shared and sold by two airlines is called
 - A. A joint flight
 - B. An indirect flight
 - C. A code share flight.
 - D. A charter flight

 6. The 2-letter airline code for BMI British Midland is
 - A. BM
 - B. BI
 - C. BA
 - D. BD

 7. The 2-letter airline code FR stands for
 - A. Ryanair
 - B. Royal Air Maroc
 - C. Varig
 - D. Aeroflot
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8. Passengers arriving at a particular airport can collect their bags from the check-in counter
A. True B. False
9. Which is special meal not offered by airlines?
A. a diabetic meal
B. a fish meal
C. a baby meal
D. a child meal
10. “TOD” means the passenger will buy his ticket.
A. from the travel agent today
B. from the airline today
C. at the airport on the day of his departure.
D. from the travel agent the day before his departure.
11. The “configuration” of an aircraft refers to _____
A. The aircraft manufacturer or type
B. The flight number
C. How seats are arranged on an aircraft
D. The airport gate number where an aircraft is parked

Refer to the OAG schedules attached at the back for Qs.12 – 19

12. A connecting service from Canberra to Los Angeles, with a change of Airplane in Sydney would require a minimum connecting time of
A. Fifteen minutes
B. Thirty minutes
C. Sixty minutes
D. Seventy-five minutes.
13. A connecting service from Bangkok to Perth, with a change of Airplane in Sydney Would require a minimum connecting time of
A. Fifteen minutes
B. Thirty minutes
C. Sixty minutes
D. Seventy-five minutes.
14. A passenger traveling from Canberra to Perth, by connecting flight in Sydney, arriving in Sydney at 11:20, could depart Sydney on a same day connection.
A. at 11:20
B. after midnight
C. before 11:20
D. after 11:50

15. A passenger origination on Perth and arriving Sydney at 16:05 on flight number QF642 would need a reservation on which same-day connection from Sydney to London?
- A. QF302, departing Sydney at 16:40
 - B. QF31, departing Sydney at 16:55
 - C. BA 7311, departing Sydney at 17:00
 - D. VS 201, departing Sydney at 23:50
16. The minimum connecting time in Sydney for a passenger who is traveling by air from Melbourne to Geneva is
- A. thirty minutes
 - B. sixty minutes
 - C. one-hundred minutes
 - D. one-hundred and fifteen minutes
17. How many terminals does Sydney's airport have?
- A. one
 - B. two
 - C. three
 - D. four
18. How many direct Qantas (QF) flights are code shared between Sydney and Bangkok?
- A. None
 - B. One
 - C. Two
 - D. Three
19. The aircraft manufacturer for BA flight number 010 is
- A. McDonnell
 - B. Air bus
 - C. Boeing
 - D. Fokker
20. Which statement is false?
- A. checked baggage is baggage that has been weighed by the airline check-in-agent
 - B. unchecked baggage must fit under an aircraft seat
 - C. rules for the transportation of passenger baggage are standard worldwide
 - D. Excess baggage is luggage that weighs more than the free baggage weight allowed.

21. The definition of a “direct flight” is one that.
- A. has the same flight number from origin to destination
 - B. makes no intermediate stops between origin and destination.
 - C. code-shares with another airline.
 - D. begins and ends in the same country.
22. Which represents the shortest time interval necessary for transferring from one flight to another?
- A. CTC
 - B. MCT
 - C. ETA
 - D. ITC
23. TWOV means
- A. the passengers has no visa because he is connecting to another flight at the airport.
 - B. the passenger is travelling with a pet.
 - C. there is a request for two vegetarian meals.
 - D. travel agent telephone number.
24. Generally, the normal baggage allowance for economy class passengers entitled to the Weight systems is.
- A. 20 kg
 - B. 10 kg
 - C. 5 kg
 - D. 1 kg
25. Which of the following baggage items is never accepted for storage in the aircraft cabin?
- A. A sports bag with total dimensions of 150 cms.
 - B. A computer laptop and video camera.
 - C. An infant carrying basket and baby stroller.
 - D. A cellular telephone and CD-Rom player.
26. A baggage piece system applies to which of the following routings?
- A. between Australia and Europe.
 - B. between South Africa and Europe.
 - C. between Canada and Europe.
 - D. between Mexico and Europe.
27. A Passenger coupon is
- A. A tag issued at check-in to identify the passenger’s baggage.
 - B. A sticker on a passenger’s ticket approving a change in reservations.
 - C. A portion of the passenger’s ticket allowing for travel by air.
 - D. A pass given to the passenger at check-in with a seat number to board a flight.

28. The 2-letter airline code for Air France is
- A. FR
 - B. AF
 - C. FC
 - D. AI
29. A Passenger is holding a ticket document issued for travel on Lufthansa Airlines. The Passenger's reservation has been changed to travel on British Airways. The process by which Lufthansa Airlines allows its ticket document to be flown on a British Airways service is called.
- A. Revalidation
 - B. Endorsement
 - C. Overbooking
 - D. Rerouting
30. What flight information is not available when referring to the OAG Flight Guide?
- A. Seat availability
 - B. Flight frequency
 - C. Departure and arrival times
 - D. Airline codes and names.
31. The 2-letter airline code for KLM Royal Dutch Airline is.
- A. KM
 - B. KR
 - C. KL
 - D. KD
32. WCHS is a code added to a reservation to inform airlines that
- A. a passenger travels with a wheelchair and cannot climb stairs.
 - B. a passenger requires a special meal for medical reasons.
 - C. a passenger desires a non-smoking window seat assignment.
 - D. a passenger is accompanying a child.
33. Which of the following special service codes requests a diabetic meal for an airline passenger?
- A. DEPA
 - B. DEAF
 - C. DBML
 - D. BLIND
34. The 2-letter airline code for Air France is.
- A. FR
 - B. AF
 - C. FC
 - D. AI

43. What is the arrival time in Amsterdam for flight 664?
A. 11:50 am B. 2:00 pm C. 2:10 pm D. 4:00 pm
44. The minimum connecting time in Amsterdam for international-to-international flights within Europe is forty-five minutes. For travel from Budapest to London via Amsterdam, which flight displayed would best connect with a flight departing Amsterdam at 2.30 pm on a Friday?
A. 660
B. 662
C. 664
D. 6666
45. Which flight offers the shortest flying time?
A. 660
B. 662
C. 664
D. 668
46. This term refers to the amount of luggage each passenger is permitted to transport free of charge.
A. baggage lay
B. baggage allowance
C. baggage limit
D. none of the above
47. Passengers arriving at a particular airport can collect their bags from the check-in-counter.
A. True B. False
48. The SSR code for excess baggage is
A. EXBG
B. XBAG
C. EXTR
D. XBGG
49. The SSR code to request a meal for a baby
A. CHILD
B. BBML
C. CHML
D. None of the above
50. How does an OSI entry differ from an SSR message?
A. An OSI is not a PNR item.
B. An OSI does not require an action from the airline
C. An OSI does not relate to the passenger(s)
D. An OSI is not represented by a 4-letter code.

