

MOI UNIVERSITY

OFFICE OF THE DVC ACADEMIC AFFAIRS, RESEARCH AND EXTENSION

UNIVERSITY EXAMINATIONS 2014/2015 ACADEMIC YEAR

FOURTH YEAR END OF SEMESTER EXAMINATIONS

FOR THE DEGREE OF BACHELOR OF BUSINESS MANAGEMENT

EXAM CODE:

BBM 482

EXAM TITLE:

AVIATION SUPPLY CHAIN

MANAGEMENT

DATE: 23RD APRIL, 2015

TIME: 9.00 A.M.- 12.00 NOON.

INSTRUCTION TO CANDIDATES

SEE INSIDE

BBM 482: Aviation Supply Chain Management

Instructions:

- i) Answer Question one and any other three questions.
- ii) Be clear and precise

Question 1

Explain the meaning of the following terms as used in Aviation Supply Chain Management:

- a) Vendors
- b) Longistics providers
- c) Friction costs
- d) e-commerce
- e) Global Distribution System (GDS)

(25 Marks)

Question 2

Discuss five advantages of using the Electronic Resource Planning (ERP) system to manage the procurement process in the aviation industry.

(15 Marks)

Question 34

Describe three steps that are taken so as to maintain quality in aviation supply chain management.

(15 Marks)

Question 4

Discuss three goals of maintaining lean operations in Aviation supply chain management.

(15 Marks)

Question 5

Describe five advantages of using e procurement in Aviation supply chain management.

Question 6

Discuss five advantages of using a decentralized procurement system.

(15 Marks)