



# **EAST AFRICAN SCHOOL OF AVIATION FINAL EXAMINATION**

**SECTION:ABM**

**SUBJECT: AIRPORT FACILITATION**

**Stream: DAO 3**

**Duration: 2Hrs**

**DATE:**

**TIME:**

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**Instructions to Candidate:**

- 1. This paper consist of one sections**
- 2. Answer all the questions**
- 3. Examination rules and regulations should be adhered to.**
- 4. Maximum marks are indicated on each question**
- 5. Total marks:70**

1. Sometimes passengers change terminals during their journey
  - A. True
  - B. False
2. According to Airport Council International (ACI) among the world's busiest airports is Charles de Gaulle Airport.
  - A. True
  - B. False
3. London Heathrow is one of the largest and busiest airport hubs in the world. How many functioning terminals does it have?
  - A. Five
  - B. Six
  - C. Three
  - D. Four
4. Which among the following is the correct process for a great passenger experience when they want to travel by air?
  - A. Airport kiosk document scanning, Online check in
  - B. Customs clearance, Baggage clearance and baggage claim
  - C. Flight emplaning and deplaning, Baggage tagging and baggage drop off
  - D. Airport kiosk document scanning, baggage tagging, Baggage
5. When a passenger arrives at the airport for their flight, there are four main formalities to complete for departure. Which one is not?
  - A. Check in
  - B. Passport control
  - C. Waiting at the transit area
  - D. Announcement for passengers to board
6. What is the other name of the airport concourse is?
  - A. Check in area
  - B. Transit area
  - C. Duty free shopping area
  - D. Passport control area

**BOARDING 2.TRANSIT AREA 3.CHECK IN 4.PASSPORT CONTROL**

7. Boarding is step\_\_\_\_\_ in departure formalities
  - A. One
  - B. Two
  - C. Three
  - D. Four
8. Passport control and security check is step\_\_\_\_\_ in departure formalities
  - A. One
  - B. Two
  - C. Three
  - D. Four
9. It is the airline's responsibility to ensure that travelers are holding valid passports for the country they are entering
  - A. True
  - B. False
10. What does MCT stand for?
  - A. Maximum connecting time
  - B. Managing customers time
  - C. Managing customers transit
  - D. Minimum connecting time
11. Passengers who are in transit do not generally go through customs.
  - A. True
  - B. False

**Refer to the following information to answer questions 12 and 13**

DMATH/30MAR										
ATH STANDARD MINIMUM CONNECTING TIMES										
ATH –ATH	FROM	---	TO	D/D	D/I	I/D	I/I			
CC	FLTN-FLTR	ORGN	EQPTM0 – CC	FLTR-FLTR	DEST	EQPTM	HMM	HMM	HMM	HMM
							0045	0055	0045	

12. A passenger is travelling from Delhi via Athens to Copenhagen, what is the minimum connecting time in Athens?
  - A. 1 hour
  - B. 35 minutes

- C. 45 minutes  
D. 55 minutes
13. A passenger is traveling from Cairo via Athens to Thessaloniki. What is the minimum connecting time in Athens?  
A. 1 hour  
B. 35 minutes  
C. 45 minutes  
D. 55 minutes
14. Health inspection is a process done to passengers who are  
A. Transiting  
B. In need of a quick medical attention  
C. Passengers departing from an endemic area of a disease  
D. Upon arrival of passenger at a destination
15. International baggage claim area is located  
A. Before immigration  
B. After immigration.  
C. After passport control area  
D. After customs area
16. What happens at customs?  
A. This is where clients/passengers come to clear customs in case there is anything they need to declare  
B. This is the area where duty free luggage's are received from  
C. This is the area of passenger registration to a country  
D. Customs is where people goes to do business with the airport officers
17. What is the difference between the red channel and the green channel?  
A. Red channel related with goods declaration but Green channel goods are not declared  
B. Red channel is for diplomats but Green channel is for general public  
C. Red channel is for personal effects and goods while Green channel is for business goods  
D. There is a slight to no difference
18. The blue channel is a concept that is mostly used in European Union where passengers may use the channel. Customs officers will monitor this area and sport checks are possible  
A. True  
B. False
19. Smart security involves the following except?  
A. Innovative lane configuration  
B. Security scanner  
C. Advanced cabin baggage screening  
D. Use of metal detectors at check in
20. In smart security, Risk based approach is a combination with biometric and communication. Which one is the odd one out?  
A. Identify management  
B. Data driven risk assessment  
C. Rule based risk assessment  
D. Psychological detection

**For questions, 21-30 define the following terms as used in International Civil Aviation Organization- Annex 9 facilitation.**

21. What is (API) in full?  
A. This is a term used to refer to the lighting system on a given runway.  
B. It's an ATC electronic communication system  
C. It's a system whereby required data is transmitted to border control agencies prior to flight departure.  
D. It is an electronic data of passengers in a computer reservation system for a given goal.
22. AEO in full is?  
A. Authorized Environmental operator  
B. Airport Economic Operator  
C. Airport Environmental officer  
D. Authorized Economic Operator
23. Aircraft equipment. Articles, including first aid and survival equipment and commissary supplies, including spare parts or stores, for use on board an aircraft during flight  
A. True  
B. False
24. ETS is full as used in annex 9 in full  
A. Electronic Travel system  
B. Economic Travel system

C. Estimated time speed

D. Economic Travel system

25. What is eMRTD?

- A. Passport, Airway bill or card that has a contactless circuit
- B. Machine readable travel documents

- C. Visa, passport or card that has contactless integrated circuit embedded in it and is used for identification of the MRTD holder.
- D. Is a national identity card reading machine.

26. Define a free zone?

- A. An area in the airport free from tax charges
- B. Duty free place at an airport
- C. An area free outside the customs territory

D. An area free of obstacles and an helicopter may land freely

27. What is lading?

- A. Placing cargo on board the aircraft for a flight
- B. Removing payload from an aircraft
- C. Facilitating the movement of passengers at a given airport

D. It's the activity by engineers whereby they move round the aircraft to check for defects and dents

28. **Single Window.** A facility that allows parties involved in trade and transport to lodge standardized information and documents with a single entry point to fulfil all import, export, and transit-related regulatory requirements. If information is electronic then individual data elements should only be submitted once. Is it true or false?

- A. True
- B. False

29. Relief flights. Flights operated for humanitarian purposes, which carry relief personnel, and relief supplies such as food, clothing, shelter, medical and other items during or after an emergency and/or disaster and/or are used to evacuate persons from a place where their life or health is free of danger.

- A. True
- B. False

30. Release of goods is a term used by which department in an airport?

- A. Check in airport desk
- B. At the security offices

- C. Immigration
- D. Customs

31. In relation to Annex 9, which general principle is not correct?

- A. Minimum inconvenience is caused by the application of administrative and control requirements;
- B. Exchange of relevant information between Contracting States, operators and airports is

- fostered and promoted to the greatest extent possible
- C. Optimal levels of security, and compliance with the law, are attained
- D. All staff to reinforce the regulation should have attained the age of 29/30

32. Contracting States and aircraft operators should exchange information as to the

Appropriate point(s) of contact(s) to whom border control and customs queries should be directed.

- A. True
- B. False

33. When should Memoranda of Understanding be patterned for contracting states hoping to work together?

- A. After applicable models have been developed by the World Customs Organization
- B. During the enactment of world customs organization

- C. After applicable models have been developed by the World Customs Organization
- D. The memoranda should be an independent document and should only carry section or part thereof a section of World Customs Organization

34. In cases where, in exceptional circumstances, air transport service suspensions on Public health grounds are under consideration, Contracting States should

- A. Immediately give travel advisory to affected countries citizens
- B. Immediately suspend any air services
- C. In consultation with the Director General air transport should be suspended.
- D. Contracting should first consult with the World health organization

35. Documents for entry and departure of aircraft should be accepted if furnished in the following languages except?

- A. Arabic,
- B. Mandarin,
- C. English,
- D. Portuguese

36. When a particular document is transmitted by or on behalf of the aircraft operator and received by the public authorities in electronic form, the \_\_\_\_\_ shall not require the presentation of the same document in paper form.

- A. Judiciary
- B. The legislation
- C. Contracting State
- D. The countries' executive

37. The aircraft operator or his authorized agent shall not be subjected to penalties if he satisfies the \_\_\_\_\_ concerned that any error, which was found in such documents, was inadvertent and made without fraudulent intent or gross negligence. When considered necessary to discourage a repetition of such errors, a penalty shall be no greater than is necessary for this purpose

- A. Airport Officers
- B. public authorities
- C. Airline officials
- D. Civil aviation authority

38. When disinsection is required a Contracting State shall authorize or accept only those

Methods, whether chemical or non-chemical, and/or insecticides, which are recommended by the \_\_\_\_\_ and are considered efficacious by the Contracting State

- A. An insect and pests board
- B. Chemical advisory board
- C. World Health Organization
- D. International association of pests and environment

39. Contracting States shall ensure that any insecticide or any other substance used disinsection does not have a deleterious effect on the structure of the aircraft or its operating equipment. Flammable chemical compounds or solutions likely to damage aircraft structure, such as \_\_\_\_\_ shall not be employed.

- A. by corrosion
- B. by infection
- C. By radiation
- D. By explosion

40. When aircraft disinfection is required for animal health reasons, only those methods and disinfectants recommended by the \_\_\_\_\_ shall be used

- A. International Office of Epizootics
- B. World health organization
- C. Convention of endangered flora and fauna
- D. Chemical advisory board

41. Why would the contracting state adopt appropriate measures for clearance of an aircraft arriving from/departing to another contracting state?

- A. So as to enhance political ties between the two states.
- B. To avoid travel advisory occurring between the two states.
- C. To promote friendship between the two states
- D. To prevent unnecessary delays.

42. Subject to the technological capabilities of the Contracting State, documents for the entry and departure of aircraft shall be accepted when presented in the following formats accept

- A. In electronic form, transmitted to an information system of the public authorities
- B. In paper form, produced or transmitted electronically

C. In paper form, completed manually following the formats depicted in this Annex.  
D. In Person, as accepted by the contracting state of destination.

43. When a particular document is transmitted by or on behalf of the aircraft operator and received by the public authorities in electronic form, the Contracting State shall require the presentation of the same document in paper form.

- A. True
- B. False

44. When a Contracting State requires the presentation of the Cargo Manifest in paper form, it shall accept either: the form shown in Appendix 3, completed according to the instructions or

- A. The form shown in Appendix 3, partially completed, with a copy of each air waybill representing the cargo on board the aircraft.
- B. The form shown in Appendix 2, partially completed, with a copy of each air waybill representing the cargo on board the aircraft
- C. The form shown in Appendix 3, partially completed, with a copy of each house air waybill representing the cargo on board the aircraft
- D. Partially completed cargo manifest, with a copy of each air waybill representing the cargo on board the aircraft.

45. Recommended Practice.— In the case of aircraft engaged in the carriage of passengers, cargo or mail for remuneration or hire, Contracting States should not require more than the following details in applications for prior authorization except

- A Name of operator
- B. Type of aircraft and crews names.
- C .Date and time of arrival at, and departure from, the airport concerned.
- D. Place or places of embarkation or disembarkation abroad, as the case may be, of passengers and/or freight.

46. In the case of aircraft either in transit non-stop or stopping for non-traffic purposes, the Contracting State concerned shall not require more advance notice of such operations than is required by the \_\_\_\_\_ and by interested border inspection agencies

- A. Air traffic control services
- B .Director general is office
- C. The airports authority
- D. The ministry of transport

47. Contracting States shall accept the information contained in a flight plan as adequate advance notification of arrival, provided that such information is received at least \_\_\_\_\_ in advance.

- A. One hour in advance
- B. Two hours in advance
- C. Three hours in advance
- D. Four hours in advance

48. “Required departure/arrival formalities” to be completed during the \_\_\_\_\_ and should include aviation security measures and, where applicable, the collection of airport charges and other levies, and border control measures

- A. 35 minutes
- B. Three hours
- C. 40 minutes
- D. One hour

49. Recommended Practice.— At international airports where international general aviation operations are infrequent, Contracting States should authorize \_\_\_\_\_ to undertake, on behalf of all border inspection agencies, clearance of aircraft and their loads.

- A. Minister of transport
- B. Through procurement get a company
- C. One governmental agency
- D. The minister of immigration

50. An aircraft that is not engaged in scheduled international air services and which is making a flight to or through any designated international airport of a Contracting State and is admitted temporarily free of duty in accordance with \_\_\_\_\_ of the Convention shall be allowed to remain within that State, for a period to be established by that State, without security for customs duty on the aircraft being required.

- A. Article 2 of annex 9
- B. Article 24
- C. Article 30
- D. Article 44

51 According to annex 9, the same regulations and procedures will be applied when doing air transportation as well as surface

- A. True
- B. False

52 In connection with international airports, Contracting States should establish and either develop and operate themselves, or permit other parties to develop and operate, free zones and/or customs warehouses and should publish - \_\_\_\_\_ to the types of operations which may or may not be performed therein

- A. A good list
- B. Detailed regulation
- C. Rules on
- D. Annexes

53 In all cases where free-zone facilities and/or customs warehouses are not provided in connection with an international airport but have been provided elsewhere in the same general vicinity, Contracting States shall make arrangements so that air transport can utilize these facilities on\_\_\_\_\_

- A. On the same basis
- B. On a different arrangement
- C. In another area
- D. In a new operators arrangement

54 Contracting States that require documents for export clearance shall normally limit their requirement to a \_\_\_\_\_

- A. Cargo manifest
- B. Passenger manifest
- C. simplified export declaration
- D. Air Traffic Control flight plan.

55 Inadmissible persons should

- A. Be roughed up
- B. Should be kept in quarantine for a longer time to learn a lesson
- C. Should be treated in accordance to UN international covenant
- D. Must be treated in accordance to contracting legislation on human settlement rights

56 Contracting States shall without delay notify \_\_\_\_\_, confirming this as soon as possible in writing, when a person is found inadmissible, pursuant to this regulation.

- A. The said Civil Aviation Authority
- B. The active airport
- C. Ground handling company
- D. The aircraft operator

57 Each Contracting State should, in consultation with airport operators, ensure that the design, development and maintenance of facilities at international airports provide \_\_\_\_\_ and \_\_\_\_\_ flow arrangements.

- A. Active and efficient
- B. Efficient and effective
- C. Safe and effective
- D. Safe and efficient

58 With respect to aviation security requirements, attention is drawn to the relevant specification in \_\_\_\_\_

- A. Annex 9
- B. Annex 14
- C. Annex 7
- D. Annex 19

59 Aircraft operators should inform airport operators and relevant government agencies, in commercial confidence, of their service, schedule and fleet plans at the airport, to enable rational planning of facilities and services in relation to the traffic anticipated. '**Commercial confidence**' means

- A. Full Operational planning
- B. Partly planning
- C. Planning only the relevant areas
- D. Only Planning for operational areas that bring good revenue.

60 Each Contracting State should whenever possible arrange for the security controls and procedures to cause a minimum of interference with, or delay to the activities of, civil aviation provided the effectiveness of these controls and procedures is not compromised.

- A. True
- B. False

61. Each Contracting State should, in consultation with airport operators, ensure that the \_\_\_\_\_ development and maintenance of facilities at international airports provide efficient and effective flow arrangements.

- A. Design
- B. Construction,
- C. Approvals,
- D. Systems

62 Each Contracting State should, subject to relevant regulations and within the limitations established by the airport operator due to constraints caused by limited space or \_\_\_\_\_, permit aircraft operators to choose how, and by whom, their ground handling operations should be carried out.

- A. Underdevelopment
- B. Ground
- C. Capacity
- D. The inevitable

63. Each Contracting State, in consultation with airport and aircraft operators, should notify travelers, via signage, leaflets, video, \_\_\_\_\_, Internet websites or other media, of the penalties for breaching regulations with regard to entry and departure and attempting to import or export any banned or restricted item.

- A. Newspaper
- B. Regional airline magazines
- C. Business magazines
- D. Audio

64. Each Contracting State should ensure that convenient parking and \_\_\_\_\_ for aircraft are available, in order to expedite clearance and operations on the apron and to reduce aircraft ground stop time.

- A. Terminals
- B. servicing facilities
- C. Air traffic control services
- D. Service equipment

65. Each Contracting State should ensure that airport operators provide adequate space \_\_\_\_\_ permitting easy identification and speedy reclaim by each passenger of his checked baggage.

- A. In the baggage claim area
- B. In the Arrival area
- C. At the customs
- D. In the navigation office
- E. In the emigration

66. The public authorities shall designate, if necessary, an adequate area under their general supervision where passengers and crew can \_\_\_\_\_ during their stopover.

- A. Rest
- B. Freshen up
- C. move about
- D. Can buy duty free items

67.

No resumption flight is a term used in regulation referring to

- A. A night stop flight

- B. An aircraft making a quick turn around
- C. A restricted aircraft from operation
- D. A scheduled flight under review according to Annex 9.

68. In cases where a Contracting State continues to require entrance visas for the personnel referred to in 8.3, it should, when necessary and on an exceptional basis, issue such visas on arrival or otherwise facilitate their admission when such personnel carry \_\_\_\_\_ from the competent authority in their State.

- A. An order of mission
- B. Rules
- C. A copy of Legislation
- D. An order of commencing operation

69. According to its Internationally Agreed Glossary of Basic Terms Related to Disaster Management, the United Nations Department of Humanitarian Affairs considers an emergency to be

- A. Foreseen
- B. Unforeseen
- C. Unfortunate
- D. Predictable

70. A disaster Is considered to be \_\_\_\_\_

- A. An accident
- B. An incident
- C. A disruption
- D. An operational issue