



EXAMINATION SESSION RULES

GENERAL GUIDELINES

1. You will work with the exam QUESTION BOOKLET and a separate ANSWER SHEET.
2. Check that your QUESTION BOOKLET is complete. The number of questions is indicated on the front page of the invitation letter.
3. Complete the ANSWER SHEET with your personal information. Your Client ID can be found on your examination invitation letter.
4. Once the exam is passed successfully, your name will appear on the course certificate as it is written on the Examination Attendance List. Notify the Supervisor if your name is spelled incorrectly on the Attendance List.
5. Normal examination conditions apply:
 - o No talking is permitted once the examination papers have been distributed.
 - o No food and/or drink are allowed in the examination room.
 - o Anyone suspected of cheating will have their examination papers canceled.
 - o No examination paper may be taken out of the examination room.
 - o No photocopy or scan of the examination may be made.
 - o Once completed, the QUESTION BOOKLET and the ANSWER SHEET must be handed to the Supervisor.
6. The time allowed for completing this examination paper is indicated on the cover page. You will be advised 30 minutes and again 15 minutes before the end of the examination. You may leave the room before, if you have returned your paper to the Supervisor.

MATERIALS ALLOWED

1. Only your IATA OAG and TACT Training Edition materials are allowed in the examination room.
2. A non-programmable pocket calculator and a language dictionary are permitted.
3. No other external or supplementary references are allowed. Note books, loose paper notes, diaries and agendas are not permitted.

HOW TO WORK WITH THIS QUESTION BOOKLET

1. Read each question carefully.
2. All questions carry equal marks. All answers must be marked on the ANSWER SHEET and not in the QUESTION BOOKLET. Failure to mark answers on the answer sheet will result in a FAIL grade.

HOW TO WORK WITH THE ANSWER SHEET

1. Find the ANSWER SHEET now.
2. Mark only one response per question. No points will be given for a question with more than one marked response.
3. Blacken the appropriate circle for each answer option you choose. You must use a lead pencil. If you must change a multiple choice answer, blacken the new circle with your pencil and completely erase the incorrect answer.
4. When an exam question presents less than six answer options, ignore any extra blank choices on the ANSWER SHEET. For example, if the question offers only A and B as answer options, fill in A or B on the ANSWER SHEET and ignore C, D, E and F.

AT THE END OF YOUR EXAMINATION

You must return the ANSWER SHEET and QUESTION BOOKLET to your exam supervisor.



1. Registration and licensing of air carriers and air worthiness certification is done by the _____
 - A. International Air Transport Association
 - B. International Civil Aviation Organization
 - C. Gulf Civil Aviation Authority
 - D. National Aviation Authority
2. Who does IATA represent?
 - A. Civil Aviation Authorities
 - B. Member airlines
 - C. Member Freight Forwarders
 - D. All international airports
3. What is one of the advantages of the Cargo Services Conference (CSC)?
 - A. Exchange industry information
 - B. Standardisation of EDP forms
 - C. Publication of Cargo Agents Handbook
 - D. Cargo agents training
4. Who does the Cargo Agency Conference (CAC) consist of?
 - A. IATA members
 - B. Steering group of airport authorities
 - C. IATA airlines members
 - D. Billing and Settlement Plan (BSP) members
5. Which simplifies the settling of accounts between cargo intermediaries and carriers?
 - A. International Air Transport Association
 - B. Commercial Aviation Satellite Systems
 - C. Cargo Accounts Settlement Systems
 - D. Civil Aviation Authorities
6. What kind of benefits do IATA Cargo Agents have?
 - A. Retain air waybill stocks
 - B. Receive commission on export cargo
 - C. Entitled for credit facilities
 - D. All of the above
7. Which is a permanent IATA committee tasked to promote, protect and defend forwarding agents' interests?
 - A. Air Freight Committee
 - B. IATA/IATA Consultative Council
 - C. Air Cargo Institute
 - D. Air Freight Institute
8. The identification labels affixed to the individual shipments in a consolidation show:
 - A. Master air waybill number
 - B. Shipper's name only
 - C. House air waybill number
 - D. Both A and C
9. As a consolidator, the IATA cargo agent sells _____
 - A. single shipments that are documented
 - B. at normal published rates
 - C. at his own tariff
 - D. Both A and B

10. FBL stands for _____
 - A. Freight Bill on Landing
 - B. Freight Billed Locally
 - C. FIATA Bill of Lading
 - D. None of the above
11. The break bulk agent is an agent at _____
 - A. origin who assembles the individual consignments
 - B. destination who breaks down consolidations
 - C. origin who provides the packaging material
 - D. All of the above
12. A charterer flight is normally charged on the basis of _____
 - A. one way trip cost
 - B. round trip cost
 - C. covering the fuel cost only
 - D. a flat charge of USD 100,000
13. What is the country code for Burkina Faso?
 - A. FO
 - B. BF
 - C. BH
 - D. FJ
14. What is the 3-letter code for Lungi International, Freetown, SL?
 - A. FNA
 - B. SFO
 - C. FCO
 - D. SFB
15. Which does the Commonwealth of Independent States include?
 - A. Belarus
 - B. Ukraine
 - C. Tobago
 - D. Both A and B
16. Decode the airport code NAY.
 - A. National
 - B. Newark Intl.
 - C. Narita
 - D. Nanyuan Airport
17. Iceland is part of _____
 - A. Caricom countries
 - B. Baltic States
 - C. European Free Trade Association
 - D. Continental USA
18. Referring to the AOG Training Edition, an asterisk (*) preceding an airline code indicates that the flight is operated by _____
 - A. another carrier
 - B. the same carrier
 - C. two carriers
 - D. None of the above

19. Refer to the OAG International Time Calculator. What is the time difference between Macao (SAR), China and Thailand on 15 March?
 - A. 1 hour
 - B. 2 hours
 - C. 0 hours
 - D. 3 hours
20. Refer to the OAG Training Edition. A shipment of foodstuff is ready for carriage at 0600 hours on Tuesday 3rd March. The origin is OSL and the destination is SEL. Which flight should you book the shipment on?
 - A. LH6006
 - B. KE542
 - C. EK0613
 - D. KE506
21. Refer to the OAG Training Edition and decode the type of aircraft (equip) operating PK268 from KHI to DAC on Thursday?
 - A. Airbus A330-200 Passenger
 - B. Boeing 747-300 Passenger
 - C. Airbus A310 Passenger
 - D. Boeing 787 Freighter
22. According to the OAG Training Edition, what is the distance in miles between Beijing (BJS) and Chicago (CHI)?
 - A. 5656 mi
 - B. 6000 mi
 - C. 5500 mi
 - D. 6584 mi
23. Additional numbers, which may be seen after an aircraft type, identify the _____
 - A. year of manufacturing
 - B. series which differ in structure
 - C. total number of seats
 - D. None of the above
24. Which of the following aircrafts has an upper deck?
 - A. Boeing 767
 - B. Airbus 360
 - C. Boeing 747
 - D. Both B and C
25. Bulk cargo compartments carry _____
 - A. containerized cargo only
 - B. palletized cargo only
 - C. loose cargo only
 - D. loose and containerized cargo
26. A cargo door can serve _____
 - A. maximum one compartment
 - B. maximum two compartments
 - C. all compartments of the lower deck
 - D. None of the above

27. For a 450 kg piece of cargo, the tied down material must have the strength to withstand a backward force of _____ kg.
- 450
 - 500
 - 575
 - 800
28. Cargo density is the relationship of the _____.
- height to weight
 - width to weight
 - weight to volume
 - weight to weight
29. Considering the following information, how many kilograms can be loaded in compartment 4 of an aircraft DC-9-81?
 - Compartment 4 volume: 12.5 m³
 - Weight limitation of Compartment 4: 3014 Kg
 - Commodity: Fresh apples
 - Average density for fresh apples: 160 kg/per m³
 - 2500 kg
 - 1918 kg
 - 3014 kg
 - 2000 kg
30. The lower deck compartments of conventional aircrafts are also called _____.
- unitized cargo compartments
 - main deck compartments
 - bulk cargo compartments
 - None of the above
31. What is the minimum chargeable weight (pivot weight) as per IATA ULD type 2Q from Mumbai (BOM) to Bangkok (BKK)?
- 3000 kg
 - 2200 kg
 - 2390 kg
 - 2530 kg
32. What does the "A" in PAJ 23234 MH refer to?
- ULD category and the serial number
 - Base dimensions
 - ULD height
 - Owner of the ULD
33. What does the force required to restrain cargo depend on?
- Weight
 - Speed
 - Direction
 - All of the above
34. Refer to the TACT Training Edition, What is the customs clearance time for personal effects at Dresden airport on Friday?
- 24 hours
 - 0800-1800 hours
 - 0800-2000 hours
 - 0800-2300 hours

35. According to the TACT Training Edition, what is the time for food sanitation at Nagoya airport?
- 0830-2130 hours
 - 2130-0830 hours
 - 0700-2100 hours
 - 0900-1700 hours
36. According to the TACT Training Edition, when is the animal hostel available at Maun Airport, Botswana?
- Available on weekdays
 - Not available
 - Available on weekends
 - Available for pets only
37. SLI stands for Shipper's letter of _____.
- Interest
 - Intent
 - Instructions
 - Indemnity
38. The shipper's signature on an SLI authorizes the agent to _____.
- sign the air waybill
 - pay all freight charges
 - certify that the contents of the consignment are properly identified by name
 - Both A and C
39. It is mandatory to _____.
- mark each component part of the shipment
 - mark the name of commodity on each package
 - show number of pieces or packages in the consignment
 - All of the above
40. Which of the following items has restrictions on carriage by air due to its nature?
- Catalogues
 - Furniture
 - Newspapers
 - None of the above
41. Diving equipment offered for air transport may contain _____.
- compressed gasses
 - flammable liquids
 - corrosives
 - radioactive material
42. The shipper must confirm the mode of payment as _____.
- prepaid
 - free on board
 - Charges Collect
 - Both A and C
43. According to the TACT Training Edition, Air Canada will NOT be responsible to meet service commitments in cases of _____.
- adverse weather conditions
 - manpower shortage
 - circumstances beyond control
 - Both A and C

44. For transportation of 1200 kg of gold coins from St. Petersburg to New York, the rate shall be _____ of the Normal GCR.
- 250%
 - 300%
 - 200%
 - 150%
45. Typical examples of "Hidden Dangerous Goods" are _____.
- vaccines
 - magnets
 - instruments
 - All of the above
46. Chapter 10 of the IATA Live Animals Regulations (LAR) provides information on _____.
- government regulations
 - animal behaviour
 - documentation
 - handling procedures
47. According to the TACT Training Edition, ATT is the abbreviation for _____.
- attention required
 - goods attached to air waybill
 - air traffic control tower
 - aircraft on ground
48. Human remains can be consolidated with _____.
- live birds
 - general cargo
 - wet cargo
 - None of the above
49. One of the mandatory information required by any airline for booking of the shipment is the _____.
- consignee's phone number
 - nature of the goods
 - agent at destination
 - All of the above
50. Which types of cargo can be considered as wet cargo?
- Shipment packed in wet ice
 - Goods that may produce gasses
 - Shipment of liquids in watertight containers
 - Both A and C
51. The dimensions of a shipment on the air waybill _____.
- are not a mandatory requirement
 - should be clearly stated
 - are required for bulk cargo only
 - are required for perishable items only
52. IATA Live Animals Regulations (LAR) manual is published every _____.
- three months
 - year
 - two years
 - six months

53. WMS stands for _____.
- Weight Managing System
 - Warehouse Management System
 - Warehouse Material Scheme
 - None of the above
54. Which of the following can become members of Cargo 2000?
- Airlines
 - IT providers
 - Catering providers
 - Both A and B
55. The benefits associated with the e-AWB are _____.
- cost reduction
 - detection of errors
 - better reliability
 - All of the above
56. Which is an advantage of handling code ECC in e-AWB shipments?
- It indicates the use of an e-AWB
 - Quick ramp transfer
 - It harmonizes the communication
 - Both A and C
57. The volume weight shall be calculated up to how many decimal places before rounding off?
- 2
 - 3
 - 1
 - Rounding off is not required
58. The fractions from 0.1 to 0.4 kg must be rounded _____.
- up to the next half lb
 - up to the next half kg
 - up to the next higher full kg
 - down to the lower full kg
59. A rounded off weight of 18.6 kg is _____ kg.
- 18.0
 - 18.5
 - 18.6
 - 19.0
60. Low density cargo is cargo weighing less than _____ kg per 6000 cm³ or 366 cu. in. or _____ lb per 166 cu.in.
- 1.5 ; 2
 - 2 ; 3
 - 1 ; 1
 - 5 ; 5
61. A rounded off weight of 37.4 lbs is _____ lbs.
- 37.5
 - 37.0
 - 38.0
 - 38.5

62. For volume weight calculation, the dimensions of 76.1 x 40.6 x 47.8 cm are rounded to _____.
- 76 x 40 x 48 cm
 - 76 x 41 x 48 cm
 - 76 x 40 x 48.5 cm
 - 76 x 40 x 49 cm
63. A carton weighing 85 kg with a diameter of 25 1/4 inches and a height of 39 1/2 inches is to be shipped from Tokyo (TYO) to Doha (DOH). What is the chargeable weight?
- 51.0 kg
 - 68.0 kg
 - 68.5 kg
 - 50.0 kg
64. When two packages (see below) are sent as one consignment, what is the total chargeable weight for the shipment?
- | | | |
|--------------------|---------------------|--|
| Package A: 1 box | Gross weight: 65 kg | Dimensions: 105 cm x 54.7 cm x 74.9 cm |
| Package B: 1 crate | Gross weight: 70 kg | Dimensions: 50.1 cm x 60 cm x 65 cm |
- 124.7 kg
 - 140.0 kg
 - 135.0 kg
 - 125.0 kg
65. What is the currency code for the Seychelles?
- SGD
 - SCR
 - SLL
 - SBD
66. Nuevo Peso is the currency of _____.
- Tonga
 - Uganda
 - Mexico
 - the Philippines
67. What is the available item number for 310 kg seafood, from San Francisco (SFO) to Osaka (OSA)?
- 2865
 - 4517
 - 0300
 - 0477
68. Class rates takes precedence over _____.
- GCR
 - ULD rates
 - SCR
 - All of the above
69. "G" indicates the service code for _____.
- airport to door
 - door to airport
 - charter
 - express shipment
70. The Flight and Date box of an air waybill should _____.
- always be filled in by the shipper
 - be left blank for carrier to fill in at his option
 - be filled in for wet cargo only
 - None of the above

71. The weight charge for a 20.0 kg shipment of general cargo with dimensions of 29.9 x 30.1 x 40 cm from Kuala Lumpur, Malaysia (KUL) to Milan, Italy (MIL) is MYR _____.
- 150.00
 - 561.60
 - 947.70
 - 421.20
72. Referring to question 71, what is the chargeable weight of the shipment?
- 25.0 kg
 - 6.0 kg
 - 20.0 kg
 - 30.0 kg
73. Referring to question 71, and considering a routing from Montreal, Canada (YMQ) to Cairo, Egypt (CAI), what is the weight charge of the shipment?
- CAD 150.00
 - CAD 335.60
 - CAD 563.95
 - CAD 250.60
74. Refer to question 71 and consider a routing from Nairobi, Kenya (NBO) to Johannesburg, South Africa (JNB). What is the total charge for the shipment?
- USD 27.00
 - USD 100.00
 - USD 66.00
 - USD 65.20
75. The Q-GCR apply to consignments of _____.
- 55 kg or more (or 110 kg where applicable)
 - less than 45 kg (or 100 kg where applicable)
 - over 45 kg (100 kg where applicable)
 - between 45 kg and 100 kg
76. What is the charge for a shipment of 110 kg of coffee beans (70.4 x 79.9 x 90 cm) from Luanda (LAD) to Tunis (TUN)?
- USD 844.80
 - USD 634.70
 - USD 1000.00
 - USD 650.00
77. The commodities for which a Specific Commodity Rate is published are divided into what?
- 15 main groups
 - 10 sub-groups
 - 10 main groups
 - 20 main groups
78. Specific Commodity Rates (SCR) under series 7000-7999 may contain _____.
- conventional items classified under various numbers
 - paper, reed, rubber and wood manufactures
 - specific Commodity Rates for Foodstuff only
 - twenty items under one SCR
79. In completion of the Air Waybill, the charge code DB describes _____.
- taxes
 - administration
 - general
 - insurance premium

80. A shipment of live fish weighing 100 kg is to be sent from Karachi (KHI) to Berlin (BER). The shipment comprises of 25 cartons, each with dimensions of 25 x 25 x 20 cm. What is the applicable rate for this shipment?

- A. PKR 407 per kg
- B. PKR 611 per kg
- C. PKR 625 per kg
- D. PKR 500 per kg

81. A shipment of 70 kg Live Dogs within Europe (excluding ECAA countries) will be charged at _____

- A. applicable GCR
- B. 200% of basic charge and rate per kg
- C. 250% of basic charge and rate per kg
- D. 150% of basic charge and rate per kg

82. The documentation charge for completion of the AWB in Yemen shall NOT be less than _____

- A. YER 1500
- B. YER 2450
- C. USD 10
- D. YER 3000

83. Assume the following:

Routing: Lisbon, Portugal (LIS) to Aarhus, Denmark (AAR)

Commodity: Gold bars

Number of pieces: 1 steel box

Gross weight: 3.0 kg

Dimensions: 20 x 25 x 30 cm

Payment: All charges prepaid

Minimum Charge: EUR 32.50

N-GCR: EUR 2.34

What is the applicable rate per kg for the shipment?

- A. EUR 2.21
- B. EUR 4.68
- C. EUR 5.00
- D. EUR 10.00

AWB Type	Rate	Unit	Min. Weight	Max. Weight	Local Currency
LIS	EUR	PT			LIS KGS
AAR	EUR	DK	M	N	23.50
	SEK		45	234	234
	SEK		100	221	221
	SEK		M	215	215
AAR	DK	M	N		23.50
	SEK		45	234	234
	SEK		100	221	221
	SEK		M	215	215

84. Referring to question 83, what is the weight charge for the shipment, if minimum charge is NOT applied?

- A. EUR 14.04
- B. EUR 15.00
- C. EUR 7.02
- D. EUR 25.00

85. Referring to question 83, what is the minimum charge for the shipment?

- A. EUR 32.50
- B. EUR 65.00
- C. EUR 135.00
- D. EUR 67.00

86. 50 kg of newspapers are shipped from Lahore, Pakistan (LHE) to Boston, USA (BOS) on prepaid basis. What class rate will be applied to this shipment?

- A. Applicable GCR
- B. 67% of the N-GCR
- C. Normal GCR
- D. 50% of the N-GCR

87. A shipment of live cats weighing 76 kg is to be sent from Doha (DXB) to Muscat (MCT). What is the surcharge of the shipment?

- A. 175% of the N-GCR
- B. 200% of the N-GCR
- C. Normal GCR
- D. 125% of the N-GCR

88. A shipment of auto parts with a gross weight of 410 kg is ready for dispatch from London, United Kingdom (LON) to Lilongwe, Malawi (LLW) on SQ. It contains 20 cartons. The dimensions of each carton are 50 x 45 x 45 cm. What is the applicable rate per kg?

- A. GBP 4.67
- B. GBP 5.55
- C. GBP 5.83
- D. GBP 4.45

89. Referring to Question 88, what is the total weight charge for this shipment?

- A. GBP 2350.00
- B. GBP 2335.00
- C. GBP 2390.30
- D. GBP 1924.50

90. What does the code AWA on the air waybill mean?

- A. Customs is entitled to other charges
- B. Agent is entitled to other charges
- C. Carrier is entitled to other charges
- D. Both A and B

91. What is the minimum charge from Azerbaijan to Canada?

- A. USD 75
- B. USD 68
- C. USD 55
- D. USD 73

92. The carrier's liability for a consignment weighing 111.1 kg will be based on _____ kg.

- A. 111.5
- B. 112.0
- C. 111.0
- D. 111.1

93. Assume a shipment of gold jewellery is sent from Delhi, India (DEL) to Phuket, Thailand (HKT).

Declared value for carriage: INR 300 000
Actual gross weight of the shipment: 25 kg
Carrier maximum liability per kg: INR 1385

What is the valuation charge?

- A. INR 2000
- B. INR 1900
- C. INR 1990
- D. INR 1950

94. The documentation charges from Comoros shall NOT be less than _____.

- A. KMF 3000
- B. KMF 2800
- C. EUR 100
- D. USD 100

95. Calculate the applicable Disbursement Fee in the currency of the country of origin for a shipment from Addis Ababa, Ethiopia (ADD) to Singapore (SIN). The Disbursement amount is USD 150.00
- A. USD 15.00
 - B. USD 20.00
 - C. USD 18.00
 - D. USD 10.00
96. What can a ULD owner claim replacement or repair costs for?
- A. Main deck pallet
 - B. Cargo nets and other ULD accessories
 - C. High loader
 - D. Both A and B
97. The term "Not Negotiable" is printed _____.
- A. at the bottom of the air waybill
 - B. only on the house waybill
 - C. at the top of the air waybill
 - D. None of the above
98. The dimensions on the air waybill must be given in which order?
- A. Height x Length x Width
 - B. Height x Width only
 - C. Length x Width x Height
 - D. Height x Width x Length
99. Intermodal containers can be loaded on _____.
- A. the main deck of wide-body freighters
 - B. the lower deck of wide-body aircrafts
 - C. combi aircrafts
 - D. Both A and C
100. The Neutral Air Waybill does NOT bear the _____.
- A. airline logo
 - B. airline prefix
 - C. airline address
 - D. All of the above