



# **EAST AFRICAN SCHOOL OF AVIATION**

## **SUPPLEMENTARY EXAMINATION**

**SUBJECT: HANDLING FACILITIES**

---

**Duration: 2 HRS**

DATE:

TIME: 1400 -1600hrs

---

### **INSTRUCTIONS TO ALL CANDIDATES**

1. Answer all questions.

# EXAMINATION SESSION RULES

## GENERAL GUIDELINES

- You will work with both the exam QUESTION PAPER and a separate ANSWER BOOKLET.
- Check that your QUESTION BOOKLET is complete. The number of questions is indicated on the front page.
- Complete the ANSWER BOOKLET with your personal information. Your Admission Number can be found on your examination Card.
- Once the exam is passed successfully, your name will appear on the course certificate as it is written on the Examination Attendance List. Notify the Supervisor if your name is spelled incorrectly on the Attendance List.
- Normal **examination conditions** apply:
  - No talking is permitted once the examination papers have been distributed.
  - No food and/or drink are allowed in the examination room.
  - Anyone suspected of cheating will have their examination papers canceled.
  - No examination paper may be taken out of the examination room.
  - No photocopy or scan of the examination may be made.
  - Once completed, the QUESTION BOOKLET and the ANSWER BOOKLET must be handed to the Supervisor.
- **The time allowed for completing this examination paper is indicated on the cover page.** You will be advised 30 minutes and again 15 minutes before the end of the examination. You may leave the room before, if you have returned your paper to the Supervisor.

## MATERIALS ALLOWED

- Only your IATA OAG and TACT Training Edition materials are allowed in the examination room.
- A nonprogrammable pocket calculator and a language dictionary are permitted.
- **No other external or supplementary references are allowed.** Note books, loose paper notes, diaries and agendas are **not permitted**.

## HOW TO WORK WITH THIS QUESTION BOOKLET

- **Read each question carefully.**
- All questions carry equal marks. **All answers must be marked on the ANSWER SHEET** and **not** in the QUESTION PAPER. Failure to mark answers on the answer sheet will result in a FAIL grade.

## HOW TO WORK WITH THE ANSWER SHEET

- Find the ANSWER BOOKLET now.
- Mark only **one response per question**. No points will be given for a question with more than one marked response.
- Blacken the appropriate circle for each answer option you choose. You must use a lead pencil. If you must change a multiple-choice answer, blacken the new circle with your pencil and completely erase the incorrect answer.
- When an exam question presents less than five answer options, ignore any extra blank choices on the ANSWER SHEET. For example, if the question offers only A and B as answer options, fill in A or B on the ANSWER SHEET and ignore C, D and E.

## AT THE END OF YOUR EXAMINATION

You must return both the ANSWER and QUESTION BOOKLETS to your exam supervisor.

1. Cut-off time is\_\_\_\_\_
  - A. Time used to prepare shipments for export
  - B. Time used to prepare shipments after import
  - C. Time used to prepare shipments before loading
  - D. Time used to prepare shipments before flight departure.
2. Which one of the following is the odd one out\_\_\_?
  - A. High loader
  - B. Container/pallet transporter
  - C. Dolly
  - D. Bonded warehouse
3. For revenue purposes, customs require
  - A. Shipper's letter of instructions
  - B. Commercial invoices
  - C. Security clearance documentation
  - D. Name of customer
4. Cargo in bond occurs when\_\_\_\_\_.
  - A. The shipper and importer cannot agree on their terms
  - B. Duties have not been paid
  - C. The importer decides not to take delivery of the cargo
  - D. Cargo is lost
5. An Overpack is used by a shipper and contains more than one package. The packages therein are treated as
  - A. Multiple units
  - B. One unit of package
  - C. Composite units
  - D. Both A and B
6. One of the following is not among the indirect cargo services
  - A. Banking
  - B. Loading and Unloading
  - C. Shopping
  - D. Maintenance
7. The break-bulk agent has a responsibility to the consolidator to\_\_\_\_
  - A. Collect and remit any charges due at destination to the consolidator at origin
  - B. Change any documentation at destination
  - C. Both of the above
  - D. None of the above
8. One of the following companies is not among those that offer indirect services at an airport.
  - A. Airlines
  - B. Restaurants
  - C. Shops
  - D. Banks
9. The individual who handles import customs clearance of goods shipped by airfreight is generally the\_\_\_\_\_
  - A. Ground handling agent
  - B. Cargo agent
  - C. Consignee
  - D. Carrier
10. The \_\_\_\_\_form part of the aircraft's standard operating equipment.
  - A. Packagings
  - B. ULDs
  - C. Pantry
  - D. Both A and C

11. The total turnover activities of an aircraft involve all but one of the following.
  - A. Packing
  - B. unloading of Passengers cargo and mail
  - C. refueling
  - D. Engineering check
12. One of the following is not among the direct cargo services.
  - A. Loading and unloading
  - B. Transport of cargo to/from the aircraft
  - C. Cargo storage
  - D. All of the above
13. The activities of the following companies have a direct impact on the movement of air cargo shipment.
  - A. Which one is not?
  - B. Airlines
  - C. Customs authorities
  - D. Environment management authorities
14. One of the following is not among the indirect services.name it?
  - A. Banking
  - B. Packing
  - C. Loading
  - D. Shopping
15. All but one of the following are companies that may develop activities around cargo activities at the airport.
  - A. Restaurants
  - B. Shops
  - C. Banks
  - D. Manufacturing
16. An airport offering cargo handling facilities, will attract companies that wish to offer a variety of services related to cargo activities. The \_\_\_\_\_ will define the number of these companies.
  - A. Predicted cargo volumes
  - B. Predicted turnover activities
  - C. Social/economic activities
  - D. All of the above
17. Depending on the country, airports may be operated by private companies
  - A. True
  - B. False
18. One of the following is not among the essential facilities found at most airports.
  - A. Loading and unloading
  - B. Transporting cargo to and from aircraft
  - C. Terminal for temporary storage
  - D. Pick -up and delivery
19. The process of handling and air cargo shipment involves all but one of the following. Name it.
  - A. Loading and unloading
  - B. Transporting cargo to and from aircraft
  - C. Terminal for temporary storage
  - D. Pick -up and delivery
20. Which set of regulations take precedence when shipments are handled?
  - A. IATA Regulations
  - B. Local Laws
  - C. Industry Rules
  - D. Best Practices



21. One of the following is not among companies offer direct cargo related services
- A. Airlines
  - B. Handling agents
  - C. Hotels
  - D. Customs authorities
22. One of the following is not among the indirect cargo services
- A. Banking
  - B. Loading and Unloading
  - C. Shopping
  - D. Maintenance
23. The break-bulk agent has a responsibility to the consolidator to\_\_\_
- A. Collect and remit any charges due at destination to the consolidator at origin
  - B. Change any documentation at destination
  - C. Both A and B
  - D. None of the above
24. One of the following companies is not among those that offer indirect services at an airport.
- A. Airlines
  - B. Restaurants
  - C. Shops
  - D. Banks
25. The individual who handles import customs clearance of goods shipped by airfreight is generally the\_\_\_\_\_
- A. Ground handling agent
  - B. Cargo agent
  - C. Consignee
  - D. Carrier
26. The \_\_\_\_\_form part of the aircraft's standard operating equipment.
- A. Packagings
  - B. ULDs
  - C. Pantry
  - D. Both A and C
27. The total turnover activities of an aircraft involve all but one of the following.
- A. Packing
  - B. unloading of Passengers cargo and mail
  - C. refueling
  - D. Engineering check
28. It is essential that air cargo be prepared and delivered at a specific time before flight departure. This time is called
- A. Cut-off-time
  - B. Cut-out-time
  - C. Limit
  - D. Time allowed
29. All but one of the following are types of equipment used to move cargo between a parked aircraft and the cargo terminal
- A. Self-propelled conveyer
  - B. Forklift trucks
  - C. High loader
  - D. X -ray Detection device
30. An aircraft that has been permanently or temporarily configured to use the main for cargo carriage is known as a \_\_\_\_\_aircraft.



- A. Combination
  - B. Freighter
  - C. Wide body
  - D. Convertible
31. The type of vehicles and equipment used to load and unload cargo is largely determined by\_\_\_\_\_
- A. Type of aircraft
  - B. The airline
  - C. Airport Ground handling facilities
  - D. Aviation industry regulations
32. One of the following is not among the services that are offered at the export section of a cargo terminal.
- A. Marking and labelling
  - B. Assembling of cargo
  - C. Checking of the gross weight
  - D. Discrepancies and irregularities
33. One of the following is among the services that are offered at the import section of a cargo terminal.
- A. Marking and labelling
  - B. Assembling of cargo
  - C. Checking of the gross weight
  - D. Discrepancies and irregularities
34. \_\_\_\_\_ is where agents deliver or collect consignments for imports or exports
- A. Airside
  - B. Landside
  - C. Terminal
  - D. Both A and C
35. \_\_\_\_\_ is an area where airlines and authorized agents deliver or collect packages to or from the aircraft?
- A. Airside
  - B. Landside
  - C. Terminal
  - D. Both A and C
36. \_\_\_\_\_ is a sheet that gives the details of a consignment for record keeping and for the captain as recommended by ICAO.
- A. Air Waybill
  - B. Manifest
  - C. SLI
  - D. Shipper's declaration
37. The ability of an IATA airline to act as agent for each other to carry consignments over sectors that the contracting airline does not operate is known as\_\_\_\_\_
- A. Interline or Transshipment
  - B. Transfer connection
  - C. Airline ground Handling
  - D. Both B and C
38. Can a piece of cargo weighing **8000 kgs** be unloaded and reloaded in Osaka, Japan?
- A. Yes
  - B. No
39. A shipment of *Smoked Salmon* arrives in Tokyo (Narita) International Airport on Saturday at 2000hrs. When can it be cleared (earliest)? \_\_\_\_\_.
- A. Sunday, 0830hrs



- B. Monday, 0800hrs
  - C. Tuesday, 0800hrs
  - D. Sunday 0900hrs
40. Is a safe for valuables available in Nuremberg, Germany?
- A. Yes
  - B. No
41. What are the customs hours at *Berlin-Tegel* international Airport?
- A. Monday-Friday 0800-1800hrs, Sunday 0900-1200hrs, Saturday on request
  - B. Monday-Friday 0800-1700hrs, Sunday 0900-1200hrs, Saturday on request
  - C. Monday-Friday 0800-1800hrs, Saturday 0900-1200hrs, Sunday on request
  - D. Monday-Friday 0900-1700hrs, Sunday 0900-1200hrs, Saturday on request
42. What is the preferred Language to be used on documents in Israel?
- A. French
  - B. English
  - C. Spanish
  - D. Mandarin
43. For importation of Sample consignments from non-EU member states:
- A. 3 Proforma invoices are required
  - B. 1 import license is required
  - C. An import license is not required for general trade products of EUR 255.65
  - D. An import license is required for agricultural products up to EUR 15.13
44. In Israel an Import license is not required for gift consignments of less than USD 40.00
- A. True
  - B. False
45. The forward hold (FWD) and aft cargo hold (AFT) are located in the \_\_\_\_\_
- A. Upper deck
  - B. Main Deck
  - C. Lower deck
  - D. Both A and C
46. Can a shipment of 6000 kgs be loaded and offloaded in Sendai airport, Japan?
- A. Yes
  - B. No
47. Cold Storage is available in available for Large consignments available in Dakar, Senegal
- A. True
  - B. False
48. Is a strong room (for valuables) available in Manchester, Manchester, UK?
- A. Yes
  - B. No
49. Customs Authorities have all but one of the following functions
- A. Fraud prevention
  - B. Classification
  - C. Payment of duties
  - D. Protecting species in danger
50. What is the customs storage in Oranjestad, Aruba? \_\_\_\_\_
- A. Monday – Friday: 0800-1200and 1300-1600hrs
  - B. Monday – Friday: 0830-1200and 1300-1600hrs
  - C. Monday – Friday: 0800-1300and 1400-1600hrs
  - D. Monday – Friday: 0900-1300and 1500-1700hrs
51. Is cold storage available in Yerevan Armenia?
- A. Yes
  - B. No



52. If a normal consignment arrives in Kano, Nigeria on Saturday Evening at 2105hrs. When can it be cleared through customs at the earliest?
- A. Monday, 0800hrs
  - B. Sunday, 0830hrs
  - C. Monday, 0830hrs
  - D. Sunday, 0800hrs
53. Where can the consignment in d) above be stored in the mean time??
- A. Airline warehouse
  - B. Government warehouse
  - C. At the Agent's stores
  - D. Both B and C
54. Is cold storage available in Osaka, Japan?
- A. True
  - B. False
55. A mixed consignment shall not include all of the following articles except \_\_\_\_\_
- A. Human remains
  - B. Electrical equipment
  - C. Live animals
  - D. Valuable cargo
56. Samples less than USD 1000.00 in value may be cleared in Japan, when normal duties are paid.
- A. True
  - B. False
57. In Basle, Switzerland, the time limit for uncleared goods is \_\_\_\_\_
- A. 4 days
  - B. 5 days
  - C. 10 days
  - D. 7 days
58. In UAE:
- A. All bird shipments must come with an import permit
  - B. Health certificates for influenza are required
  - C. All birds are subject to quarantine
  - D. Bird containers must meet national birds' regulations
59. In Amman Jordan, for Live animals
- A. Import License is not required
  - B. Health certificate is not necessary
  - C. Examination in Amman and quarantine a must
  - D. Both A and B
60. In Moldova, before departure, certain items must be subject to *Phytosanitary control*. Which one is not
- A. Perishables
  - B. Vaccines
  - C. Valuables
  - D. Foodstuffs
61. In Senegal, on 25<sup>th</sup> May, it is a public Holiday.
- A. True
  - B. False
62. In Nigeria, Alcohol and products containing alcohol are prohibited in consolidations.
- A. True
  - B. False
63. In Dakar, Senegal, Safe for Valuables are not available
- A. True
  - B. False





64. All charter costs are payable
- A. Before the flight departure
  - B. During the flight
  - C. After the flight
  - D. After arrival at the destination
65. To move a shipment through a variety of transportation modes the agent has to issue
- A. An Air Waybill
  - B. A combined transport documents
  - C. Consignment note
  - D. House air Waybill
66. For damages sustained under acts of god (Force majeure), \_\_\_\_\_ liability is assumed
- A. No
  - B. Limited
  - C. Full
  - D. Decide case by case
67. \_\_\_\_\_ is an area authorized by airport controlling authorities where various airlines and cargo agents operate their services of import /export
- A. Import section
  - B. Export section
  - C. Warehouse
  - D. Cargo terminal
68. \_\_\_\_\_ is an area where agents deliver or collect consignments for import or export
- A. Landside
  - B. Airside
  - C. Cargo Terminal
  - D. Bonded Warehouse
69. Depending on the country, airports may be operated by private companies
- C. True
  - D. False
70. One of the following is not among the essential facilities found at most airports.
- A. Loading and unloading
  - B. Transporting cargo to and from aircraft
  - C. Terminal for temporary storage
  - D. Pick -up and delivery
71. The process of handling and air cargo shipment involves all but one of the following. Name it.
- A. Loading and unloading
  - B. Transporting cargo to and from aircraft
  - C. Terminal for temporary storage
  - D. Pick -up and delivery
72. Which set of regulations take precedence when shipments are handled?
- A. IATA Regulations
  - B. Local Laws
  - C. Industry Rules
  - D. Best Practices
73. One of the following is not among companies offer direct cargo related services
- A. Airlines
  - B. Handling agents
  - C. Hotels
  - D. Customs authorities

