



MUEO

MOI UNIVERSITY

OFFICE OF THE DEPUTY VICE CHANCELLOR
(ACADEMICS, RESEARCH & EXTENSION)

UNIVERSITY EXAMINATIONS 2021/2022 ACADEMIC YEAR SECOND YEAR FIRST SEMESTER EXAMINATION

FOR THE DEGREE OF BACHELOR OF SCIENCE IN BUSINESS MANAGEMENT

COURSE CODE: BBM 214

COURSE TITLE: HUMAN RESOURCE MANAGEMENT

DATE: 29TH JULY 2022 **TIME:** 2.00 PM-5.00 PM

INSTRUCTION TO CANDIDATES

- SEE INSIDE.

THIS PAPER CONSISTS OF (3) PRINTED PAGES

PLEASE TURN

BBM 214: HUMAN RESOURCE MANAGEMENT

SECTION A IS COMPULSORY

ANSWER ANY THREE QUESTIONS IN SECTION B

TIME: 3 HOURS

SECTION A (COMPULSORY)

QUESTION ONE

- a. Discuss the emerging factors in Human Resource Management in this new economic era (10 Marks)
- b. Briefly highlight the relevance of two Human Resource Theories in organisational management (9 Marks)
- c. Explain the importance of Human Resource Audit (6 Marks)

SECTION B: ANSWER ANY THREE QUESTIONS

QUESTION TWO

Employee management is highly impacted by the safety and health of an organisation. Support this statement (15 Marks)

QUESTION THREE

Discuss the effects of seven Demographic elements in Organisational Behaviour (15 Marks)

QUESTION FOUR

Evaluate the objectives of Human Resource planning and appraisal in organisations (15 Marks)

QUESTION FIVE

How relevant is Human Resource Management to;

- a. Sustainable Development Goals (SDGs) (8 Marks)
- b. Conflict Management in organisations (7 Marks)

QUESTION SIX

Write short notes on;

- a. Employee engagement (3 Marks)
- b. Interviews (3 Marks)
- c. 360° Feedback (3 Marks)
- d. Staffing (3 Marks)
- e. Reward Management (3 Marks)

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