



### AIR FARES AND TICKETING

**Disclaimer**

This examination paper includes an exhibit with extracts from the Passenger Air Tariff Training Edition 5 at the back of this question booklet. Fares in LCF and NUC, as well as the IATA Rate of Exchange (IROE) are shown for examination purposes only. PAT general rules, fares, fare rules, or other information not included in the examination exhibit is not required to price the journeys presented, unless otherwise stated. Do not source city pair fares and fare rules outside the exam exhibit. For the purpose of this exam, you must assume that fare rules not included in the extract have no restrictions. The Standard Condition rules (SC100/SC101) are not included in this exam extract because you are expected to know these rules as part of your course study.

1. The South Atlantic TPM shortcut applies to the routing SAO-MIA-PAR-MAD. TRUE or FALSE?
  - A. True
  - B. False
2. For the routing LIM – LPB – ASU – RIO, if the fare from LIM to RIO exceeds the MPM but the fare from LIM to SAO is within the MPM, then the fare to RIO is not surcharged. TRUE or FALSE?
  - A. True
  - B. False
3. When an origin-destination city pair list two different MPMs for different global indicators, you should always select the higher MPM to compute the fare for the routing. TRUE or FALSE?
  - A. True
  - B. False
4. Which journey is priced with an end-on combination?
  - A. MEL – SYD – PPT – NAN – PPT – BJS ✓
  - B. SFO – TYO – SEL – TYO – BJS ✓
  - C. TLV – IST – TLV – DEL – SIN
  - D. BUE – X/RIO – MAD – PAR – MAD – LON
5. In pricing the journey BJS-SHA-surface-KTM-DEL, only OW fares can be used. TRUE or FALSE?
  - A. True
  - B. False
6. IMR is the \_\_\_\_\_
  - A. IATA Mean Rate
  - B. International Mileage Rate
  - C. Involuntary Multiple Rerouting
  - D. IATA Rate of Exchange
7. When there is no published fare between two consecutive FCP points and an add-on amount of 0.00 applies, then fare for the journey is common rated with the fare from or to the add-on city. TRUE or FALSE?
  - A. True
  - B. False
8. Consider the journey: TYO JL HKG CX TYO. If the ticket is purchased and issued in an EMU country, what currency will appear as the equivalent fare paid on the ticket?
  - A. XOF
  - B. NUC
  - C. EUR
  - D. USD

9. A

10. A

Refer to provided Ms. Wong journey.

<b>Origin</b>	
ELECT	
INV: 4:	
TKT: 1:	
NAME: 1:	
NAME 1:	
FOP: *1	
CPN 2	
1 EK	
2 EK	
3 TK	
<b>FARE M TOTAL</b>	
KUL EK	
<b>New re</b>	
3 KM 74	
4 KM 49	
5 LX 32	
<b>TPMs</b>	
KUL-DXB	
DXB-IST	
IST-MLA	
MLA-ZRH	
ZRH-KUL	
<b>Fare Ty</b>	
Normal	
BSR	
1 MYR =	
IROE	
Malaysia	



Compare the OLD Fare with the NEW fare.  
This table is for your use only. It will not be graded.

	ORIGINAL ROUTING	REVISED ROUTING
FLOWN {	KUL	KUL
	DXB	DXB
	IST-----	IST-----
	<u>KUL</u>	X/MLA
	ZRH	
	<u>KUL</u>	
	RT NUC	RT NUC
	IROE	IROE
	OLD LCF	NEW LCF
		BSR
		EQUIV

11. The FCPs for the reissue ticket are \_\_\_\_\_
  - A. KUL – DXB
  - B. KUL – IST ✓
  - C. KUL – MLA
  - D. KUL – ZRH
  
12. Which is TRUE?
  - A. There is a HIP in the outbound fare component
  - B. There is a HIP in the inbound fare component
  - C. There is a HIP in both fare components
  - D. There is no HIP applicable to the outbound and inbound fare component
  
13. Which is TRUE?
  - A. There is an EMS in the outbound fare component
  - B. There is an EMS in the inbound fare component
  - C. There is an EMS in both fare components
  - D. There is no EMS applicable to the outbound and inbound fare component
  
14. The altered journey is a \_\_\_\_\_
  - A. RT
  - B. OW ✓
  - C. CT
  - D. OJ



15. The new fare for the ticket is \_\_\_\_\_  
A. MYR 15211  
B. MYR 15324  
C. MYR 16034  
D. MYR 14682
16. The ROE to be applied is that effective on \_\_\_\_\_  
A. 03 NOV  
B. 07 NOV  
C. 09 NOV  
D. 10 NOV
17. The ADC is \_\_\_\_\_  
A. EUR 359.00  
B. EUR 506.00  
C. EUR 509.00  
D. EUR 676.00
18. An endorsement is necessary from TK. TRUE or FALSE?  
A. True  
B. False
19. If the passenger chooses to pay for the additional collection in MYR, the amount must be converted by using the \_\_\_\_\_  
A. IROE  
B. BBR  
C. BSR  
D. IATA Mean Rate
20. OW fares are used to recalculate the fare for the altered itinerary. TRUE or FALSE?  
A. True  
B. False

Refer to t  
Quote on  
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question

Journ	
1	SQ
2	ARNI
3	AF
4	BA
5	SQ
TPMs	
SIN	LE
LHR	PA
PAR	AF
ARN	LE
LHR	SI
Fare t	
Adult	
IROE	
SGD 1.	



21. Which destination breakpoint produces the lowest fare?  
A. STO  
B. LON  
C. PAR  
D. LON and PAR
22. The fare for the OB fare component in NUC is \_\_\_\_\_  
A. 4099.05  
B. 3164.29  
C. 3152.84  
D. 3866.67
23. The fare for the IB journey in NUC is \_\_\_\_\_  
A. 3866.67  
B. 4319.80  
C. 3322.50  
D. 3164.29
24. The total fare in NUC is \_\_\_\_\_  
A. 8418.85  
B. 6475.34  
C. 6328.58  
D. 6096.97
25. The total fare in local currency (excluding any TFCs) is \_\_\_\_\_  
A. SGD 9668  
B. SGD 9893  
C. SGD 12862  
D. SGD 9315
26. Which of the following statements is correct?  
A. A CTM Plus-up applies to this journey  
B. The SUBTOTAL fare is higher than the Minimum fare  
C. The SUBTOTAL fare is equal to Minimum fare  
D. The fare is a combination of OW and ½ RT fares
27. There is a Limitation in this journey. TRUE or FALSE?  
A. True  
B. False
28. There is a HIP in this calculation. TRUE or FALSE?  
A. True  
B. False
29. If the surface gap for the original journey is not closed, which other fare construction is possible by applying the lowest combination principle?  
A. SIN-LON C ½ RT + LON-PAR C ½ RT + SIN-LON C ½ RT  
B. SIN-LON C ½ RT + LON-PAR OW + SIN-LON C ½ RT  
C. SIN-LON OW + PAR-LON OW + SIN-LON OW  
D. SIN-LON OW + LON-PAR OW + SIN-LON OW



30. The fare does not change for the following itinerary. TRUE or FALSE?

- 1 SQ 308 C 10APR T SINLHR SS1 905A 330P /DCSQ /E
- 2 AF 1081 c 13APR F LHRCDG SS1 735A 950P /DCAF /E
- 3 AF 1462 C 22APR S CDGARN SS1 815P 1045P /DCAF /E
- 4 BA 771 C 25APR W ARNLHR SS1 710A 900A /DCBA /E
- 5 SQ 317 C 25APR W LHR SIN SS1 1130A 720A 26APR T /DCSQ /E

- A. True
- B. False

Refer to the following linear fare calculation to answer questions 31 to 35.

FARE CALCULATION  
 YVR AC RGN TG BKK MH KUL10M YVRRGN1205.68MH X/HKG CX SFO Q4.22M1072.60  
 NUC2282.50END ROE1.177260

- 31. The destination break point is \_\_\_\_\_  
 A. SIN  
 B. BKK  
 C. KUL  
 D. HKG
- 32. What type of journey is it?  
 A. RW  
 B. RT  
 C. CT  
 D. OJ
- 33. NUC 1205.68 is the published fare from YVR to RGN. TRUE or FALSE?  
 A. True  
 B. False
- 34. A higher intermediate fare applies to the inbound fare component. TRUE or FALSE?  
 A. True  
 B. False
- 35. The total fare in local currency excluding taxes and surcharges is \_\_\_\_\_  
 A. CAD 2702.20  
 B. CAD 2703.00  
 C. CAD 2687.00  
 D. CAD 2687.01

Question each que

Original f  
Original f

Date and  
Fare Type  
First Date  
Validating  
Date of re  
new ticket  
New date  
from IST  
New Itiner

- 36. The c  
fare e  
A.  
B.  
C.  
D.

- 37. The n  
A.  
B.  
C.  
D.

- 38. The fa  
A.  
B.  
C.  
D.

- 39. The olc  
be paid

Country  
(+ local currency at

- Turkey
- A. E
  - B. E
  - C. E
  - D. E

- 40. How ma  
A. 1  
B. 2  
C. 3



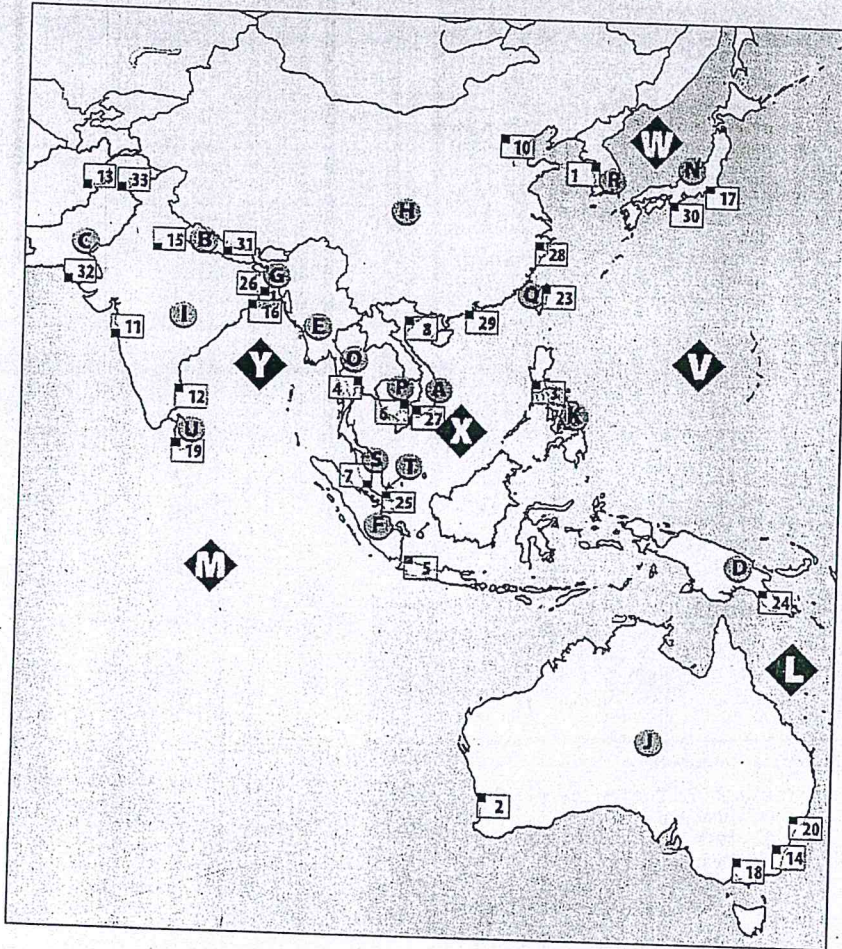
GENERAL KNOWLEDGE

- 0
46. Travel professionals should regularly update their geography and destination knowledge in order to \_\_\_\_\_.
- A. price their services competitively
  - B. advance their careers
  - C. provide advice and answer questions
  - D. use new technology
47. A family cruise vacation to the Caribbean would typically be a good suggestion for \_\_\_\_\_ seekers.
- A. culture
  - B. adventure
  - C. status
  - D. entertainment
48. What causes cool temperatures in Quito?
- A. Altitude
  - B. Precipitation
  - C. Westerlies
  - D. Trade winds
49. Latitude affects \_\_\_\_\_.
- A. daylight
  - B. temperature
  - C. seasonality
  - D. All of the above
50. What is a gulf?
- A. A marshy or swampy area
  - B. A jet of streaming water that shoots into the air
  - C. A large area of an ocean that penetrates into land
  - D. A dramatic cascade of water usually found along rivers
51. Most visitors to the continent of Antarctica are \_\_\_\_\_.
- A. researchers
  - B. adventurers
  - C. sport seekers
  - D. history lovers

DM-YMQ?

oints

Please refer to the following map for questions 52 to 55.



- 52. Which city is number 19?
  - A. Colombo
  - B. Dhaka
  - C. Manila
  - D. Kathmandu
- 53. Which city is number 10?
  - A. Hong Kong
  - B. Seoul
  - C. Beijing
  - D. Tokyo

- 54. Which city is number 2?
  - A. Melbourne
  - B. Canberra
  - C. Sydney
  - D. Perth

- 55. The letter C is which country?
  - A. Pakistan
  - B. Nepal
  - C. India
  - D. Philippines

- 56. Which
  - A.
  - B.
  - C.
  - D.

- 57. Which
  - A.
  - B.
  - C.
  - D.

- 58. The letter
  - A. M
  - B. L
  - C. F
  - D. C



Refer to the Thomas Cook Rail Tables 359 and 360 to answer questions 66-69.

359 NICE - ANNOT - DIGNE															
km	CP ▲	❖	❖	❖	❖	CP ▲	✧	†	❖	❖	❖	❖			
0	Nice (Gare CP) .....	d.	0625	0850	1255	1715	1813	Digne .....	d.	...	...	0729	1055	1425	1730
41	Villars sur Var .....	d.	0727	0954	1359	1818	1915	St André les Alpes .....	d.	...	...	0826	1153	1523	1828
58	Puget Théniers .....	d.	0748	1015	1420	1839	1937	Thorame Haute .....	d.	...	...	0840	1206	1536	1841
64	Entrevaux .....	d.	0756	1023	1428	1848	1945	Annot .....	d.	0540	0639	0906	1231	1602	1910
78	Annot .....	d.	0816	1042	1446	1908	2001	Entrevaux .....	d.	0558	0657	0923	1248	1620	1927
96	Thorame Haute .....	d.	0841	1106	1510	1932	...	Puget Théniers .....	d.	0606	0705	0931	1256	1628	1936
106	St André les Alpes .....	d.	0854	1119	1524	1945	...	Villars sur Var .....	d.	0627	0729	0953	1317	1649	1957
150	Digne .....	a.	0950	1216	1620	2041	...	Nice (Gare CP) .....	a.	0731	0830	1054	1421	1752	2057

❖ – Engineering work is currently affecting schedules and part of the journey may be by bus. To check schedules: Nice ☎ 04 97 03 80 80 Digne ☎ 04 92 31 01 58

360 MARSEILLE - TOULON - NICE - VENTIMIGLIA																
	TGV	TGV	TGV	TGV	TGV	TGV	TGV	TGV	TGV	TGV	TGV	TGV	TGV	TGV	TGV	TGV
	17487	6175	9826	4657	17491	6818	6177	17495	6179	6829	4659	6181	17499	6187	17499	6183
Paris Gare de Lyon 350 .....	d.	1146														
Lille Europe 11 .....	d.		1030													
Metz 373 .....	d.															
Strasbourg 384 .....	d.															
Dijon 373 .....	d.															
Genève 346 .....	d.															
Lyon Part-Dieu 350 .....	d.						1241				1611					
Nantes 292 .....	d.						1437				1803					
Bordeaux 320 .....	d.			1001												
Toulouse 321 .....	d.			1217												
Montpellier 355 .....	d.			1416												
Marseille St Charles 350 .....	d.	1429		1529	1558		1625r	1629		1759						
Toulon 350 .....	a.	1513	1537	1612	1642		1710r	1715	1742	1843		1959	2029		2059	2133
Toulon .....	d.	1516	1540	1550	1615	1645	1650	1712	1718	1745	1750	1845	1850	1950	2045	2116
Camoules .....	d.			1620		1720		1734		1821		1921		2021		2116
Los Arcs-Dranguignan .....	d.	1554		1648	1654	1722	1748	1754		1822	1848	1920	1948	2021	2048	2153
Fréjus .....	d.															2222
St Raphaël-Valescure .....	d.	1610	1630					1810	1815	1838		1935				
Cannes .....	d.	1635	1655		1710	1738		1835	1840	1902		1940		2039		2134
Antibes .....	d.	1645	1705		1746	1813		1845	1851	1913		2015		2104		2204
Nice Ville .....	d.	1704	1724		1804	1833		1904	1909	1930		2032		2115		2217
Nice Ville .....	d.													2115		2217
Monaco-Monte Carlo .....	d.													2115		2217
Menton .....	d.															
Ventimiglia .....	a.															

66. For travel from Digne to Monte Carlo, trains connect at which station?  
 A. Paris  
 B. Nice  
 C. Lyon Part-Dieu  
 D. Toulon
67. For travel from Digne to Monte Carlo, what is the arrival time in Monte Carlo?  
 A. 1704  
 B. 1724  
 C. 1732  
 D. 1754
68. For travel from Digne to Monte Carlo, which is the best departure time from Digne?  
 A. 1425  
 B. 0729  
 C. 0625  
 D. 1055
69. A connecting rail service is possible from Digne to Monte Carlo every day. TRUE or FALSE?  
 A. True  
 B. False





70. When is it ideal to travel by bus between destinations?  
 A. When there is a great distance to travel between destinations  
 B. When travelers are not aware of the local culture and language  
 C. When it is the rainy or monsoon season  
 D. When there are established quality standards for bus vehicles
71. Which statement is FALSE?  
 A. 'Bus' is a term used to mean scheduled transportation in urban areas ✓  
 B. There are more destinations that can be reached by bus than by train ✓  
 C. A global standard exists to define bus service quality ✓  
 D. Important bus stations are usually located in the center of large cities ✓
72. What term represents scheduled bus transportation from an airport to a destination or service between airports?  
 A. Charter  
 B. Operator  
 C. Shuttle  
 D. Commuter
73. Touring New Zealand by bus is limited because \_\_\_\_\_  
 A. there are few scheduled daily departures to attractions  
 B. road conditions leading to regional attractions are poor  
 C. tourism is not a developed industry in New Zealand  
 D. only one bus company operates in New Zealand
74. The Ameripass for international visitors is \_\_\_\_\_ the regular Ameripass.  
 A. more expensive than  
 B. less expensive than  
 C. the same price as  
 D. not as all-inclusive as
75. "Market segment" refers to a group of people who \_\_\_\_\_  
 A. have common needs  
 B. must travel together  
 C. live in the same city  
 D. enjoy shopping
76. Which is a reliable method to find information on unique accommodation products?  
 A. Ask for information from tourism offices of the most popular destinations  
 B. Book customers on familiarization tours to test unique properties ✓  
 C. Rely on the GDS systems for information on such products  
 D. Ask a hotel sales representative for information on such products
77. Client surveys or questionnaires are a good way to collect information about the quality of accommodations. TRUE or FALSE?  
 A. True  
 B. False
78. Which type of accommodation offers spiritual instruction and very simple amenities?  
 A. Resorts  
 B. Ryokans  
 C. Monasteries  
 D. Ranches
79. Wh  
 /  
 E  
 C  
 C
80. Whi  
 A  
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 C  
 D
81. The  
 A.  
 B.  
 C.  
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82. The r  
 A.  
 B.  
 C.  
 D.
83. Which  
 Atlanti  
 A.  
 B.  
 C.  
 D.
84. People  
 A.  
 B.  
 C.  
 D.
85. A cruise  
 A. :  
 B. :  
 C. t  
 D. a
86. Which is  
 A. T  
 B. T  
 C. T  
 D. T
87. What ele  
 A. Tr  
 B. At  
 C. Ac  
 D. Se



June 2013

- ur participants?
97. Which is a feature of social media?
- A. It is not an effective commercial tool for business
  - B. Members communicate verbally to each other
  - C. It works through television and radio
  - D. Communication between members is interactive
98. In Social Media the RSS icon stands for \_\_\_\_\_
- A. Really Simple Sentences
  - B. Real Simple Syndication
  - C. Real Social Syndication
  - D. Real Social Service
99. What is a challenge for businesses with a social media site
- A. Attracting visitors to the social media site
  - B. Building relationships with the site's visitors
  - C. Monitoring customer comments and responses
  - D. The financial investment in setting up a site
100. What information is required before offering a travel insurance product?
- A. The traveler's health
  - B. The traveler's budget
  - C. The traveler's itinerary
  - D. Both A and C

END OF EXAM QUESTIONS



Currency Code  
EUR  
Routing

Currency Code  
EUR  
Routing

Currency Code  
MYR  
Routing

Currency Code  
MYR  
Routing

Currency Code  
MYR  
Routing

From	Country Name	Country Code	To	Country Code	Currency Code			
KUALA LUMPUR (KUL)	MALAYSIA (MY)		ZURICH (ZRH)	CH	MYR			
Fare Type	OW/RT	Local Currency	NUC	Carrier Code	Rule	GI	MPM	Routing
Y	OW	9888	2816.61		Y146	EH	7771	
Y	RT	15211	4332.87		Y146	EH	7771	
Y	OW	16429	4679.82		Y146	TS	11234	
Y	RT	25274	7199.33		Y146	TS	11234	
C	OW	12035	3428.18		Y146	EH	7771	
C	RT	18515	5274.02		Y146	EH	7771	
C	OW	20007	5699.02		Y146	TS	11234	
C	RT	30779	8767.44		Y146	TS	11234	
F	OW	17976	5120.49		Y146	EH	7771	
F	RT	27654	7877.28		Y146	EH	7771	
F	OW	29865	8507.09		Y146	TS	11234	
F	RT	45946	13087.79		Y146	TS	11234	
YEE6M	RT	8282	2359.14		Y153	EH	7771	
YEE6M	RT	18955	5399.36		Y153	TS	11234	
From	Country Name	Country Code	To	Country Code	Currency Code			
LONDON (LON)	UNITED KINGDOM (GB)		SINGAPORE (SIN)	SG	GBP			
Fare Type	OW/RT	Local Currency	NUC	Carrier Code	Rule	GI	MPM	Routing
Y	OW	2362.00	4554.55		Y146	EH	8542	
Y	RT	3633.00	7005.37		Y146	EH	8542	
Y	OW	3327.00	6415.32		Y146	TS	11437	
Y	RT	5119.00	9870.76		Y146	TS	11437	
C	OW	3498.00	6745.05		Y146	EH	8542	
C	RT	5380.00	10374.04		Y146	EH	8542	
C	OW	4221.00	8139.18		Y146	TS	11437	
C	RT	6494.00	12522.12		Y146	TS	11437	
F	OW	5660.00	10913.95		Y146	EH	8542	
F	RT	8708.00	16791.29		Y146	EH	8542	
F	OW	6696.00	12911.63		Y146	TS	11437	
F	RT	10302.00	19864.94		Y146	TS	11437	
YLPX3M	RT	1170.00	2256.06		Y148	EH	8542	
YHPX3M	RT	1414.00	2726.56		Y148	EH	8542	
YEE6M	RT	1693.00	3264.54		Y151	EH	8542	
YEE6M	RT	2492.00	4805.22		Y154	TS	11437	
Y2OW	OW	632.00	1218.66	MH	E070	EH	8542	
Y2OW	RT	1264.00	2437.32	MH	E070	EH	8542	
C2OW	OW	2068.00	3987.64	MH	E541	EH	8542	
C2RT	RT	3761.00	7252.18	MH	E541	EH	8542	
C2OW	RT	4136.00	7975.28	MH	E541	EH	8542	
MLIP3M	RT	554.00	1068.25	MH	E714	EH	8542	
MJIP3M	RT	577.00	1112.60	MH	E714	EH	8542	
MKIP3M	RT	666.00	1284.22	MH	E714	EH	8542	
MHIP3M	RT	699.00	1347.85	MH	E714	EH	8542	
Y2SQ	OW	617.00	1189.73	SO	E083	EH	8542	
Y2SQ	RT	1234.00	2379.46	SO	E083	EH	8542	
C2SQ	RT	4029.00	7768.96	SO	E041	EH	8542	
F2	RT	5202.00	10030.81	SO	E408	EH	8542	
NLSX3M	RT	555.00	1070.18	SQ	E403	EH	8542	
NJSX3M	RT	590.00	1137.67	SQ	E403	EH	8542	
NKSX3M	RT	695.00	1340.14	SQ	E403	EH	8542	
NHSX3M	RT	760.00	1465.47	SQ	E403	EH	8542	
YLAPOW	OW	482.00	929.42	SO	E404	EH	8542	
YHAPOW	OW	541.00	1043.18	SO	E404	EH	8542	
YLPXSQ	RT	828.00	1596.60	SQ	E405	EH	8542	
YHPXSQ	RT	944.00	1820.27	SQ	E405	EH	8542	
JLAP1	RT	2775.00	5350.92	SO	E402	EH	8542	
JKAP1	RT	2781.00	5362.49	SO	E402	EH	8542	
JHAP1	RT	2990.00	5765.50	SQ	E402	EH	8542	
From	Country Name	Country Code	To	Country Code	Currency Code			
MALTA (MLA)	MALTA (MT)		DUBAI (DXB)	AE	EUR			
Fare Type	OW/RT	Local Currency	NUC	Carrier Code	Rule	GI	MPM	Routing
Y	OW	727.00	2225.25		Y118	EH	3067	
Y	RT	1119.00	3425.11		Y118	EH	3067	
C	OW	838.00	2565.01		Y118	EH	3067	
C	RT	1289.00	3945.46		Y118	EH	3067	
F	OW	1076.00	3293.50		Y118	EH	3067	
F	RT	1655.00	5065.74		Y118	EH	3067	
YLPX45	RT	580.00	1775.30		Y116	EH	3067	
YHPX45	RT	634.00	1940.59		Y116	EH	3067	
YEE3M	RT	724.00	2216.07		Y112	EH	3067	



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