

# EXAMINATION SESSION RULES

## GENERAL GUIDELINES

- You will work with the exam QUESTION BOOKLET and a separate ANSWER SHEET.
- Check that your QUESTION BOOKLET is complete. The number of questions is indicated on the front page.
- Complete the ANSWER SHEET with your personal information. Your Client ID can be found on your examination invitation letter.
- Once the exam is passed successfully, your name will appear on the course certificate as it is written on the Examination Attendance List. Notify the Supervisor if your name is spelled incorrectly on the Attendance List.
- Normal examination conditions apply:
  - No talking is permitted once the examination papers have been distributed.
  - No food and/or drink are allowed in the examination room.
  - Anyone suspected of cheating will have their examination papers canceled.
  - No examination paper may be taken out of the examination room.
  - No photocopy or scan of the examination may be made.
- Once completed, the QUESTION BOOKLET and the ANSWER SHEET must be handed to the Supervisor.
- The time allowed for completing this examination paper is indicated on the cover page. You will be advised 30 minutes in advance and again 15 minutes before the end of the examination. You may leave the room before, if you have returned your paper to a Supervisor.

## MATERIALS ALLOWED

- Only your IATA course study materials are allowed in the examination room.
- Nonprogrammable pocket calculator and a language dictionary are permitted.
- Other external or supplementary references are allowed. Note books, loose paper notes (other than course content pages), files and agendas are not permitted.

## HOW TO WORK WITH THIS QUESTION BOOKLET

- Read each question carefully.
- All questions carry equal marks. All answers must be marked on the ANSWER SHEET and not in the QUESTION BOOKLET. Failure to mark answers on the answer sheet will result in a FAIL grade.

## HOW TO WORK WITH THE ANSWER SHEET

- Read the ANSWER SHEET now.
- Mark only one response per question. No points will be given for a question with more than one marked response.
- When the appropriate circle for each answer option you choose. You must use a lead pencil. If you must change a multiple choice answer, blacken the new circle with your pencil and completely erase the incorrect answer.
- When an exam question presents less than six answer options, ignore any extra blank choices on the ANSWER SHEET. For example, if the question offers only A and B as answer options, fill in A or B on the ANSWER SHEET and ignore C, D, E and F.

## THE END OF YOUR EXAMINATION

- Just return the ANSWER SHEET and QUESTION BOOKLET to your exam supervisor.

### Disclaimer.

The examination paper includes an exhibit with extracts from the Passenger Air Tariff Training Edition at the back of the question booklet. Fares in LCF and NUC, as well as the IATA Rate of Exchange (IROE) are shown for information purposes only. PAT general rules, fares, fare rules, or other information not included in the examination is not required to price the journeys presented, unless otherwise stated. Do not source city pair fares and fare outside the exam exhibit. For the purpose of this exam, you must assume that fare rules not included in the exhibit have no restrictions. The Standard Condition rules (SC100/SC101) are not included in this exam extract.

Use the following information to refer to the reservation with two fare components

**Booking**  
 1 AM 693 C 15APR  
 2 AM 001 C 24APR  
 3 IB 3004 C 01MAY  
 4 TK 052 C 10MAY

**Journey**  
 TYO AM MEX  
 |-----|  
 TPMS 7003PA

**Fare type**  
 Adult Normal Fare

	OUT
FCP	
NUC	
RULE	
MPM	
TPM	
EMA	
EMS	
HIP	
RULE	
AF	
SUBTOTAL	
CHECK	
TOTAL	
IROE	
LCF	

Note: Blank Fare Construct



Use the following information to answer questions 11 to 21

Ms. Wong purchased the following ticket in KUL, validated on EK. On 10NOV, Ms. Wong requests a change to her onward journey. The ETR must be reissued. You need not consider taxes for this ticket reissue.

Original issue ticket

ELECTRONIC TICKET RECORD

INV: 439861 PNR: IKVPEY  
TKT: 1761086562000 ISSUED: 03NOV PCC: Y2VS IATA: 987654321

NAME: WONG/SARAH MS

FOP: \*VI401934552234123412/14

CPN	A/L	FLT	CLS	DATE	BRDOFF	TIME	ST	F/B	STAT
1	EK	409	C	07NOV	KULDXB	0945	OK	CIFRT	USED
2	EK	123	C	26NOV	DXBIST	1045	OK	CIFRT	USED
3	TK	060	C	10DEC	ISTKUL	0100	OK	CIFRT	OPEN

FARE MYR 23500.00

TOTAL MYR 23500.00

KUL EK DXB EK IST M3381.48TK KUL3381.48NUC6762.97END ROE3.474800

In IST, Mrs. Wong requests a routing change to:

New reservation:

3	TK	1371C	07DEC	ISTMLA	HK1	1540	1710
4	KM	490C	16DEC	MLAZRH	HK1	1425	1650
5	LH	1199C	22DEC	ZRH FRA	HK1	1955	2055
6	LH	782C	22DEC	FRAKUL	HK1	2210	1725 23DEC

Original Routing:

KUL EK DXB EK IST TK KUL  
|-----flown-----|-----unused-----|

Revised Routing:

KUL	EK	DXB	EK	IST	TK	MLA	KM	ZRH	LH	FRA	LH	KUL
3440EH			1861EH		863EH		858EH		178EH			6199EH

<p>KUL DXB IST MLA ZRH FRA KUL</p>	<p>↓</p> <p>*IST ZORked</p> <p>*KUL</p>	<p>KUL DXB IST MLA ZRH FRA KUL</p>	<p>2 2863 858 2178 <u>+61.99</u> 4098</p>
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OUTBOUND		INBOUND	
CP		FCP	
JC		NUC	
LE		RULE	
IM		MPM	
if		TPM	
A		EMA	
S		EMS	
o		HIP	
E		RULE	
		AF	
TOTAL			
K			
L			

Compare the OLD Fare with the NEW fare. This table is for your use only. It will not be graded.

11. The new fare is constructed with \_\_\_\_\_ fares. (11)

- A. one way
- B. roundtrip
- C. a combination of one way and roundtrip

12. The new journey is \_\_\_\_\_ 12

- A. a RT
- B. a OW
- C. a CT
- D. an OJ

13. Where do you start recalculating the fare? 13

- A. ZRH
- B. IST
- C. KUL
- D. MLA

14. The FCP points for \_\_\_\_\_
- A. KUL - DX
  - B. KUL - IST
  - C. KUL - ML
  - D. KUL - ZR

15. The ROE to be applied \_\_\_\_\_
- A. date of origin
  - B. the time of departure
  - C. new travel date
  - D. date on the ticket

16. The new ticket will be valid \_\_\_\_\_
- A. 07DEC
  - B. 03NOV
  - C. 22DEC
  - D. 07NOV

17. Which is TRUE for \_\_\_\_\_
- A. There is a stopover
  - B. There is a connection
  - C. There is a change of carrier
  - D. There is no change of carrier

18. The new fare for \_\_\_\_\_
- A. 23500.00
  - B. 28000.00
  - C. 25700.00
  - D. 28550.00

19. Which carrier must be used \_\_\_\_\_
- A. EK
  - B. KM
  - C. LH
  - D. TK

20. If the passenger changes the currency of payment \_\_\_\_\_
- A. IROE
  - B. BBR
  - C. BSR
  - D. IATA Mean



14. The RCP points for the new ticket are \_\_\_\_\_.
- A. KUL - DXB
  - B. KUL - IST
  - C. KUL - MLA
  - D. KUL - ZRH
15. The ROE to be applied is that effective on \_\_\_\_\_.
- A. date of original issue
  - B. the time of rebooking
  - C. new travel dates
  - D. date on the old unused flight coupon
16. The new ticket will be valid until \_\_\_\_\_ next year.
- A. 07DEC
  - B. 03NOV
  - C. 22DEC
  - D. 07NOV
17. Which is TRUE for the new ticket?
- A. There is an EMS in the outbound fare component
  - B. There is an EMS in the inbound fare component
  - C. There is an EMS in both fare components
  - D. There is no EMS applicable to the outbound and inbound fare components
18. The new fare for the reissued ticket without TFCs is MYR \_\_\_\_\_.
- A. 23500.00
  - B. 28000.00
  - C. 25700.00
  - D. 28550.00
19. Which carrier must release control of the original ticket's unused coupons for reissuance?
- A. EK
  - B. KM
  - C. LH
  - D. TK
20. If the passenger chooses to pay the additional collection in local currency in IST, the amount must be converted to the currency of payment by using the \_\_\_\_\_.
- A. IROE
  - B. BBR
  - C. BSR
  - D. IATA Mean Rate



the following information to answer questions 21 to 25:

Rapatwar purchased the following ticket in ABJ. On 27APR, she requests a change to her onward journey.

Initial issue

Electronic Ticket Record

439861 CUST: PNR:RKSGKJ  
1525086538000 ISSUED:05MAR PCC:Y2VS IATA:987654321  
:RAPATWAR/JHARI MS FF:  
REF: FOP:\*VI563634552234123412/14

A/L	FLT	CLS	DATE	BRDOFF	TIME	ST	F/B	STAT
1	287	Y	20APR	ABJACC	615A	OK	YIF	USED
2	043	Y	25APR	ACCMIL	1250P	OK	YIF	USED
3	070	Y	30APR	MILCAS	115A	OK	YIF	OPEN
4	070	Y	30APR	CASABJ	1115P	OK	YIF	OPEN

XOF 1403700  
XOF 1403700

SH ACC AZ MIL M1319.90AT X/CAS-AT ABJ M1319.90NUC2639.80END ROE531.741579

Reservation

743Y 29APR Q MILZRH HK1 505A 810A /ABRQ\*EZLHOF /E  
490Y 10MAY W ZRHCAS HK1 225P 445P /ABRQ\*EZLHOF /E  
327Y 10MAY T CASABJ HK1 945P 135A /ABRQ\*NNVWGG

GH ACC AZ MIL AZ ZRH AT CAS AT ABJ  
1LEH 2821EH 134EH 1287EH 1958EH

TYPE

1 adult YIF fare

= EUR 0.001524

The expiration date for the new ticket is \_\_\_\_\_ of the following year. (21)

- A. 05MAR
- B. 20APR
- C. 27APR

The exchange rate to be used for the recalculation of the fare is the IROE effective on \_\_\_\_\_ (22)

- A. 05MAR
- B. 20APR
- C. 27APR
- D. 30APR

Travel on the outbound fare component has been completed. TRUE or FALSE? (23)

- True
- False

The new fare selected must be valid for travel on which date? (24)

- A. 05MAR
- B. 20APR
- C. 27APR
- D. 30APR

- 25. The fare may be
  - A. from the
  - B. only for

Use the following information. Refer to the following:

Fare Calculation  
FRA LH DEL AI TYO  
FRATY01257.05NUC

- 26. The Subtotal applicable is
  - A. NUC 705
  - B. NUC 830
  - C. NUC 485
  - D. NUC 575

- 27. The journey is a
  - A. RT
  - B. CT
  - C. RTW
  - D. TNOJ

- 28. The Global Indicator is
  - A. AT
  - B. EH
  - C. AP
  - D. PA

- 29. The Subtotal applicable is
  - A. NUC 705
  - B. NUC 830
  - C. NUC 489
  - D. NUC 579

- 30. The Total fare in EUR is
  - A. EUR 571
  - B. EUR 397
  - C. EUR 673
  - D. EUR 469

- 31. Assuming there is a check, the fare is
  - NBO - LC
  - NYC - MI
  - SYD - BK
  - MAD - MI

- 32. Which journey record is applicable?
  - SAO - BU
  - CPH - IST
  - STO - GV
  - NBO - JN



39. On 06JUN this year, a partially used normal business class ticket sold 11NOV last year is reissued after the passenger asks to reroute the remaining unused coupons. What is the date that will appear in the NVA field of the revised routing?
- one year from date of original issue
  - one year from the original travel date as shown on the first flight coupon
  - no date because it is open-dated
  - one year from date of reissue
40. Which check does not apply to journeys with an international gap which are priced on actual flown components?
- CTM check
  - Surface Break TPM check (SBTC)
  - International Surface Sector Check (ISSC)
41. Where do you start the recalculation of a partially used ticket AMS-KHI-JED-LON submitted for rerouting in JED?
- From the origin
  - From the point of turnaround
  - From the point where the coupon is being uplifted
  - None of the above

Use the following information to answer questions 42 to 43:  
Refer to the following rerouting.

Original routing	KUL EK DXB EK IST TK KUL
Original fare calculation	KUL EK DXB EK IST M3381.48TK KUL3381.48NUC6762.96END ROE3.4748
Date and place of issue	03NOV in KUL
Fare basis	CIF
Fare type code	BU
First date of travel	07NOV
Validating carrier	EK
Date/place of exchange transaction	05NOV in SIN
New date of departure from KUL	05NOV
New itinerary in business class	KUL EK DXB EK IST KM MLA KM ZRH LX KUL

42. The old fare paid was MYR23500.00. The new fare is MYR28000.00. What is the additional collection to be paid in SGD if 1 MYR = 0.3908 SGD?

Country	Currency Name	ISO Code Alpha	ISO Codes Alpha Numeric	From NUC	Local Curr. Fares	Other Charges	Decimal Units	Notes
Singapore	Singapore Dollar	SGD	702	1.316740	1	0.1	2	

SGD 4500.00  
SGD 1759.00  
SGD 1758.60  
SGD 1758.00

43. The new ticket is valid until \_\_\_\_\_ of the next year.
- 03NOV
  - 05NOV
  - 28NOV
  - 07NOV



Which fare component qualifies as an ET carrier specified routing? 44

- A. FRA ET ADD ET NBO
- B. FRA ET ADD KQ NBO
- C. FRA LH ADD ET DAR
- D. FRA ET ADD EK DXB

The Backhaul Check does NOT apply for pricing units \_\_\_\_\_ 45  
between the South Atlantic sub-area and Area 3

wholly within Africa  
wholly within Area 2  
*between South America and Area 2*

Most visitors to Kenya are from \_\_\_\_\_ 46  
other African countries

- Asia
- The Americas
- Europe

The Nile River is on the continent of \_\_\_\_\_ 47

- South America
- Asia
- North America
- Africa

How do the Westerlies affect weather and travel? 48

- High velocity winds blow at high altitude, increasing or decreasing flying time
- Low-altitude winds blow at high velocity, making western coastal regions dry
- High-altitude winds blow at low velocity, making western coastal regions humid
- Low-altitude winds blow at low velocity, making western coastal regions rainy

Which tropical destination city near the equator has a submerged underwater walkway where visitors can watch \_\_\_\_\_ 49  
underwater life?

- A. Johannesburg
- B. Nairobi
- C. Bangkok
- D. Singapore

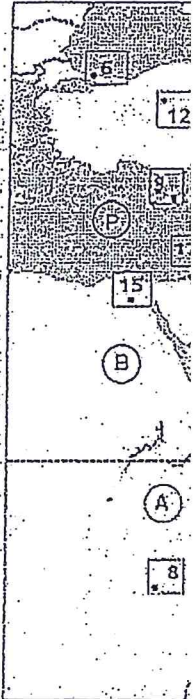
Which country is located in the Northern Hemisphere? 50

- Peru
- Canada
- Australia
- Chile

Ayers Rock is an attraction in \_\_\_\_\_ 51  
outback.

- Tanzania's
- Australia's
- Canada's
- Switzerland's

Use the following info



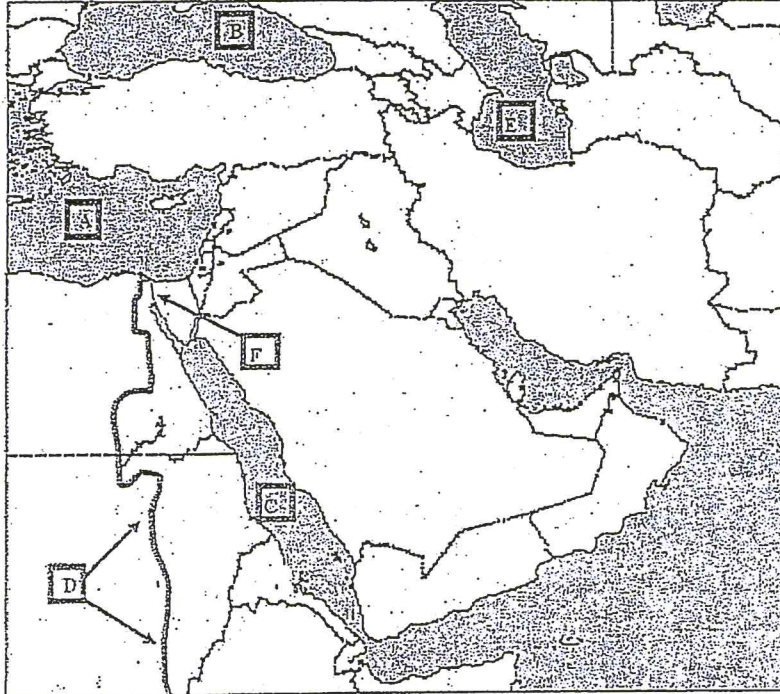
52. Which number represents

- 17
- 16
- 6
- 2

53. Which letter represents

- A. T
- B. B
- C. H
- D. A

Use the following information to answer the question:

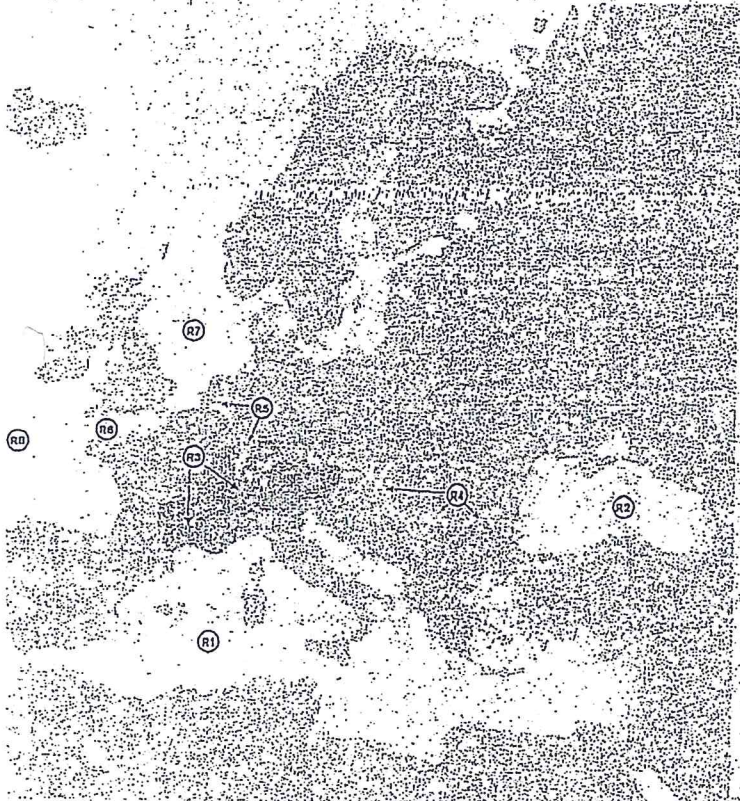


55. Label D is the \_\_\_\_\_ River.
- A. Amazon
  - B. Congo
  - C. Niger
  - D. Nile





Use the following information to answer questions 56 to 57:



56. Which ocean?

- Pacific
- Atlantic
- Indian
- Arctic

57. Which area shows an area for which mountain range?

- Himalaya
- Rockies
- Andes
- Alps

58. Which luxury train does NOT operate in India?

- Blue Train
- Maharajas' Express
- Royal Orient
- Palace on Wheels

59. Where Wi-Fi is available? True or False?
60. Which is an important feature of the Indian Railways?
  - A. Baggage
  - B. They are the largest
  - C. They have the longest routes
  - D. There are many different types of trains
61. Which rail pass is available in Europe?
  - InterRail P
  - Eurail Global
  - Eurail Select
  - European
62. AC1, AC2 and AC3 are classes of train in South Africa. India, Japan, Europe.
63. Which Eurail pass is available in Europe?
  - Eurail One
  - Eurail Select
  - Eurail Flex
  - Eurail Inter

Use the following information for questions 64 to 65:

City	Distance (km)	Distance (mi)
Amsterdam	180	112
Brussels	210	130
Paris	240	150
London	270	168
Madrid	300	186
Rome	330	205
Barcelona	360	224
Vienna	390	242
Berlin	420	261
Moscow	450	279
Stockholm	480	299
Helsinki	510	317
Oslo	540	335
Copenhagen	570	354
Warsaw	600	373
Prague	630	392
Budapest	660	410
Brno	690	428
Vienna	720	447
Munich	750	466
Zurich	780	484
Geneva	810	503
Basel	840	521
Frankfurt	870	540
Stuttgart	900	559
Munich	930	577
Vienna	960	596
Berlin	990	615
Moscow	1020	633
Stockholm	1050	652
Helsinki	1080	670
Oslo	1110	689
Copenhagen	1140	707
Warsaw	1170	726
Prague	1200	745
Budapest	1230	764
Brno	1260	782
Vienna	1290	801
Munich	1320	820
Zurich	1350	838
Geneva	1380	857
Basel	1410	876
Frankfurt	1440	894
Stuttgart	1470	913
Munich	1500	932
Vienna	1530	950
Berlin	1560	969
Moscow	1590	988
Stockholm	1620	1006
Helsinki	1650	1025
Oslo	1680	1044
Copenhagen	1710	1062
Warsaw	1740	1081
Prague	1770	1100
Budapest	1800	1119
Brno	1830	1137
Vienna	1860	1156
Munich	1890	1175
Zurich	1920	1194
Geneva	1950	1212
Basel	1980	1231
Frankfurt	2010	1250
Stuttgart	2040	1269
Munich	2070	1287
Vienna	2100	1306
Berlin	2130	1325
Moscow	2160	1344
Stockholm	2190	1362
Helsinki	2220	1381
Oslo	2250	1400
Copenhagen	2280	1419
Warsaw	2310	1438
Prague	2340	1456
Budapest	2370	1475
Brno	2400	1494
Vienna	2430	1513
Munich	2460	1531
Zurich	2490	1550
Geneva	2520	1569
Basel	2550	1588
Frankfurt	2580	1607
Stuttgart	2610	1625
Munich	2640	1644
Vienna	2670	1663
Berlin	2700	1682
Moscow	2730	1700
Stockholm	2760	1719
Helsinki	2790	1738
Oslo	2820	1757
Copenhagen	2850	1775
Warsaw	2880	1794
Prague	2910	1813
Budapest	2940	1832
Brno	2970	1850
Vienna	3000	1869
Munich	3030	1888
Zurich	3060	1907
Geneva	3090	1925
Basel	3120	1944
Frankfurt	3150	1963
Stuttgart	3180	1982
Munich	3210	2000
Vienna	3240	2019
Berlin	3270	2038
Moscow	3300	2057
Stockholm	3330	2075
Helsinki	3360	2094
Oslo	3390	2113
Copenhagen	3420	2132
Warsaw	3450	2150
Prague	3480	2169
Budapest	3510	2188
Brno	3540	2207
Vienna	3570	2225
Munich	3600	2244
Zurich	3630	2263
Geneva	3660	2282
Basel	3690	2300
Frankfurt	3720	2319
Stuttgart	3750	2338
Munich	3780	2357
Vienna	3810	2375
Berlin	3840	2394
Moscow	3870	2413
Stockholm	3900	2432
Helsinki	3930	2450
Oslo	3960	2469
Copenhagen	3990	2488
Warsaw	4020	2507
Prague	4050	2525
Budapest	4080	2544
Brno	4110	2563
Vienna	4140	2582
Munich	4170	2600
Zurich	4200	2619
Geneva	4230	2638
Basel	4260	2657
Frankfurt	4290	2675
Stuttgart	4320	2694
Munich	4350	2713
Vienna	4380	2732
Berlin	4410	2750
Moscow	4440	2769
Stockholm	4470	2788
Helsinki	4500	2807
Oslo	4530	2825
Copenhagen	4560	2844
Warsaw	4590	2863
Prague	4620	2882
Budapest	4650	2900
Brno	4680	2919
Vienna	4710	2938
Munich	4740	2957
Zurich	4770	2975
Geneva	4800	2994
Basel	4830	3013
Frankfurt	4860	3032
Stuttgart	4890	3050
Munich	4920	3069
Vienna	4950	3088
Berlin	4980	3107
Moscow	5010	3125
Stockholm	5040	3144
Helsinki	5070	3163
Oslo	5100	3182
Copenhagen	5130	3200
Warsaw	5160	3219
Prague	5190	3238
Budapest	5220	3257
Brno	5250	3275
Vienna	5280	3294
Munich	5310	3313
Zurich	5340	3332
Geneva	5370	3350
Basel	5400	3369
Frankfurt	5430	3388
Stuttgart	5460	3407
Munich	5490	3425
Vienna	5520	3444
Berlin	5550	3463
Moscow	5580	3482
Stockholm	5610	3500
Helsinki	5640	3519
Oslo	5670	3538
Copenhagen	5700	3557
Warsaw	5730	3575
Prague	5760	3594
Budapest	5790	3613
Brno	5820	3632
Vienna	5850	3650
Munich	5880	3669
Zurich	5910	3688
Geneva	5940	3707
Basel	5970	3725
Frankfurt	6000	3744
Stuttgart	6030	3763
Munich	6060	3782
Vienna	6090	3800
Berlin	6120	3819
Moscow	6150	3838
Stockholm	6180	3857
Helsinki	6210	3875
Oslo	6240	3894
Copenhagen	6270	3913
Warsaw	6300	3932
Prague	6330	3950
Budapest	6360	3969
Brno	6390	3988
Vienna	6420	4007
Munich	6450	4025
Zurich	6480	4044
Geneva	6510	4063
Basel	6540	4082
Frankfurt	6570	4100
Stuttgart	6600	4119
Munich	6630	4138
Vienna	6660	4157
Berlin	6690	4175
Moscow	6720	4194
Stockholm	6750	4213
Helsinki	6780	4232
Oslo	6810	4250
Copenhagen	6840	4269
Warsaw	6870	4288
Prague	6900	4307
Budapest	6930	4325
Brno	6960	4344
Vienna	6990	4363
Munich	7020	4382
Zurich	7050	4400
Geneva	7080	4419
Basel	7110	4438
Frankfurt	7140	4457
Stuttgart	7170	4475
Munich	7200	4494
Vienna	7230	4513
Berlin	7260	4532
Moscow	7290	4550
Stockholm	7320	4569
Helsinki	7350	4588
Oslo	7380	4607
Copenhagen	7410	4625
Warsaw	7440	4644
Prague	7470	4663
Budapest	7500	4682
Brno	7530	4700
Vienna	7560	4719
Munich	7590	4738
Zurich	7620	4757
Geneva	7650	4775
Basel	7680	4794
Frankfurt	7710	4813
Stuttgart	7740	4832
Munich	7770	4850
Vienna	7800	4869
Berlin	7830	4888
Moscow	7860	4907
Stockholm	7890	4925
Helsinki	7920	4944
Oslo	7950	4963
Copenhagen	7980	4982
Warsaw	8010	4999
Prague	8040	5018
Budapest	8070	5037
Brno	8100	5056
Vienna	8130	5074
Munich	8160	5093
Zurich	8190	5112
Geneva	8220	5131
Basel	8250	5150
Frankfurt	8280	5168
Stuttgart	8310	5187
Munich	8340	5206
Vienna	8370	5225
Berlin	8400	5243
Moscow	8430	5262
Stockholm	8460	5281
Helsinki	8490	5300
Oslo	8520	5318
Copenhagen	8550	5337
Warsaw	8580	5356
Prague	8610	5375
Budapest	8640	5393
Brno	8670	5412
Vienna	8700	5431
Munich	8730	5450
Zurich	8760	5468
Geneva	8790	5487
Basel	8820	5506
Frankfurt	8850	5525
Stuttgart	8880	5543
Munich	8910	5562
Vienna	8940	5581
Berlin	8970	5600
Moscow	9000	5618
Stockholm	9030	5637
Helsinki	9060	5656
Oslo	9090	5675
Copenhagen	9120	5693
Warsaw	9150	5712
Prague	9180	5731
Budapest	9210	5750
Brno	9240	5768
Vienna	9270	5787
Munich	9300	5806
Zurich	9330	5825
Geneva	9360	5843
Basel	9390	5862
Frankfurt	9420	5881
Stuttgart	9450	5900
Munich	9480	5918
Vienna	9510	5937
Berlin	9540	5956
Moscow	9570	5975
Stockholm	9600	5993
Helsinki	9630	6012
Oslo	9660	6031
Copenhagen	9690	6050
Warsaw	9720	6068
Prague	9750	6087
Budapest	9780	6106
Brno	9810	6125
Vienna	9840	6143
Munich	9870	6162
Zurich	9900	6181
Geneva	9930	6200
Basel	9960	6218
Frankfurt	9990	6237
Stuttgart	10020	6256
Munich	10050	6275
Vienna	10080	6293
Berlin	10110	6312
Moscow	10140	6331
Stockholm	10170	6350
Helsinki	10200	6368
Oslo	10230	6387
Copenhagen	10260	6406
Warsaw	10290	6425
Prague	10320	6443
Budapest	10350	6462
Brno	10380	6481
Vienna	10410	6500
Munich	10440	6518
Zurich	10470	6537
Geneva	10500	6556
Basel	10530	6575
Frankfurt	10560	6593
Stuttgart	10590	6612
Munich	10620	6631
Vienna	10650	6650
Berlin	10680	6668
Moscow	10710	6687
Stockholm	10740	6706
Helsinki	10770	6725
Oslo	10800	6743
Copenhagen	10830	6762
Warsaw	10860	6781
Prague	10890	6800
Budapest	10920	6818
Brno	10950	6837
Vienna	10980	6856
Munich	11010	6875
Zurich	11040	6893
Geneva	11070	6912
Basel	11100	6931
Frankfurt	11130	6950
Stuttgart	11160	6968
Munich	11190	6987
Vienna	11220	7006
Berlin	11250	7025
Moscow	11280	7043
Stockholm	11310	7062
Helsinki	11340	7081
Oslo	11370	7100
Copenhagen	11400	7118
Warsaw	11430	7137
Prague	11460	7156
Budapest	11490	7175
Brno	11520	7193
Vienna	11550	7212
Munich	11580	7231
Zurich	11610	7250



- 5
74. Which type of accommodation product is suitable for travelers on a limited budget?  
Personal Growth Centers  
Ryokans  
Hostels  
Villas
75. Which is a recommended practice for travel professionals collecting information on niche accommodation products?  
A. Visit non-hotel type properties while on familiarization tours.  
B. Avoid collecting from tour operators serving popular destinations.  
C. Collect and file as many accommodation brochures as possible. 33399  
D. Rely on accommodation information featured in a GDS system.
76. Which type of accommodation property is preferred by luxury travelers?  
A. Larger and busier properties.  
B. More centrally located properties.  
C. More private or secluded properties.  
D. More price inclusive properties.
77. Cruise confirmation documents and receipts are issued by the \_\_\_\_\_.  
travel agent  
cruise company  
transporting airline  
port customs office
78. What is normally included in the total price for of a cruise?  
A. Port charges and taxes.  
B. Beverages and soft drinks.  
C. Shore excursions.  
D. Laundry and dry cleaning.
79. The Glacier Route and the Inside Passage are popular cruise routes for \_\_\_\_\_.  
Alaskan Cruises  
Caribbean Cruises  
Mediterranean Cruises  
Panama Canal Cruises
80. What is TRUE about the relationship between the airline and cruise industries?  
The cruise industry is larger than the airline industry.  
The cruise industry is the safest transportation industry.  
The airline industry is growing more quickly than the cruise industry.  
The airline industry has helped the cruise industry to grow.
81. Outside cabins on a cruise ship are commonly referred to as \_\_\_\_\_ cabins.  
first-class  
ocean-view  
tourist  
balcony
82. What does "World Class Service" mean in the cruise industry?  
A. The ship travels around the world.  
B. The ship offers two classes of service.  
C. The ship offers three classes of service.  
D. The ship offers only one class of service.

ins?

72

1254  
11/43

1506  
1506



Which of the following is NOT an example of useful information to record in a CRM system? **83 W**

- A. Food allergies
- B. Seat preference
- C. Hobbies
- D. Type of car

A customer would like a back-stage tour of the New York Museum of Natural History, but the museum only offers group tours of the main museum area. You contact a professor who works at the museum and arrange a private behind-the-scenes guided tour. This is an example of customization to **84**

- A. enhance a product
- D. create a product**
- C. charge a service fee
- D. earn overrides

What is a "Fam trip"? **85**

- A. A type of luxury travel product for an entire family
- B. An opportunity for the travel agent to experience the upscale products and services they offer to their customers
- C. A free trip given to travel agents as a reward for achieving a certain number of sales
- D. A shortened version of a trip offered to a customer so they can have a chance to see if they will enjoy the destination

What is the benefit of selling group travel for an agency? **86**

- A. Groups always travel in the same tourist season
- B. First-time participants present opportunities for repeat business**
- C. Pricing will have a higher priority when there are common interests
- D. It will take less time to plan for a group than for an individual

What is the first key phase of the luxury travel trip? **87**

- A. When the customer arrives
- B. Planning
- C. Checking in at the hotel
- D. Before the customer travels**

Why is luxury travel referred to as a "lifestyle product"? **88**

- A. It means different things to different people
- B. It attracts rich and famous lifestyles
- C. It allows the supplier to charge more
- D. It is only a marketing term

On the purchase of passenger air transportation, the contract is between \_\_\_\_\_ and \_\_\_\_\_ **84**

- A. IATA; the travel agency
- B. the travel agency; the airline
- C. the passenger; the travel agency
- D. the airline; the passenger

What does clause 11 of the IATA Passenger Sales Agency Agreement require of the accredited agency? **90**

- A. To authorize the refund of agency-issued airline tickets
- B. To keep the agency's transactions confidential
- C. To transfer its IATA Travel Agency Accreditation to another agency owner
- D. To deposit money collected for airline ticket sales in its own bank account

With IATA accreditation status, a travel agency represents \_\_\_\_\_ **91**

- A. commercial airlines worldwide
- B. IATA member airlines
- C. all travel product suppliers
- D. all travel wholesale suppliers

92. IATA accredited sell only accept to belong to report all

93. What defines the  
A. The Cert  
B. The Code  
C. The Pass  
D. The Bank

94. Which is TRUE c  
The clear  
The agen  
The agen  
Both A ar

95. ABC Travel charg  
costs \$8,000?  
\$8,050  
\$8,290  
\$8,320  
\$8,080

96. In Social Media th  
Really Sim  
Real Simp  
Real Soci  
Real Soci

97. What kind of lister  
Active  
Selective  
Responsiv  
Attentive

98. When selling by te  
sell the ag  
control the  
wait for the  
insist on a

99. Which is an effect  
Offering all  
Arranging l  
Discountin  
Creating pr

100. What does it mean  
A. The client c  
B. The custom  
C. The travel s  
D. The client k



PAT TRAINING EXTRACT - DECEMBER 2016 EXAMINATION

From	City code	CAS	Or use city name	CASABLANCA	Country Code:	MA	
To	City code	MIL	Or use city name	MILAN	Country Code:	IT	
						Currency:	MAD

Fare Basis	OWRT	ETC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	13200	1478.31	YY	Z002	EH	1473	
YIF	RT	EU	22000	2483.85	YY	Z002	EH	1473	
CF	OW	BU	13200	1478.31	YY	Z002	EH	1473	
CF	RT	BU	22000	2483.85	YY	Z002	EH	1473	

From	City code	DXB	Or use city name	DUBAI	Country Code:	AE	
To	City code	FRA	Or use city name	FRANKFURT	Country Code:	DE	
						Currency:	AED

Fare Basis	OWRT	ETC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	7520	2047.34	YY	Y102	EH	3949	
YIF	RT	EU	10740	2924.00	YY	Y102	EH	3949	
CF	OW	BU	74380	3917.72	YY	Y102	EH	3949	
CF	RT	BU	20550	5594.60	YY	Y102	EH	3949	

From	City code	DXB	Or use city name	DUBAI	Country Code:	AE	
To	City code	IST	Or use city name	ISTANBUL	Country Code:	TR	
						Currency:	AED

Fare Basis	OWRT	ETC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	6840	1807.75	YY	Y102	EH	2233	
YIF	RT	EU	9480	2580.59	YY	Y102	EH	2233	
CF	OW	BU	13300	3620.56	YY	Y102	EH	2233	
CF	RT	BU	19000	5172.81	YY	Y102	EH	2233	

From	City code	DXB	Or use city name	DUBAI	Country Code:	AE	
To	City code	KUL	Or use city name	KUALA LUMPUR	Country Code:	MY	
						Currency:	AED

Fare Basis	OWRT	ETC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	5590	1521.83	YY	Y001	EH	4128	
YIF	RT	EU	8580	2338.85	YY	Y001	EH	4128	
CF	OW	BU	12940	3522.95	YY	Y001	EH	4128	
CF	RT	BU	19900	5417.84	YY	Y001	EH	4128	

From	City code	DXB	Or use city name	DUBAI	Country Code:	AE	
To	City code	MLA	Or use city name	MALTA	Country Code:	MT	
						Currency:	AED

Fare Basis	OWRT	ETC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	6840	1852.21	YY	Y102	EH	3089	
YIF	RT	EU	9770	2659.91	YY	Y102	EH	3089	
CF	OW	BU	14890	3999.40	YY	Y102	EH	3089	
CF	RT	BU	20950	5711.87	YY	Y102	EH	3089	



PAT TRAINING EXTRACT - DECEMBER 2016 EXAMINATION



From City code: **DXB** Cruise city name: **DUBAI** Country Code: **AE**  
 To City code: **ZRH** Cruise city name: **ZURICH** Country Code: **CH**  
 Currency: **AED**

Fare Basis	OW/RT	FTC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	7520	2047.31	YY	Y102	EH	3753	
YF	RT	EU	10740	2924.00	YY	Y102	EH	3753	
CF	OW	BU	15800	4247.15	YY	Y102	EH	3753	
CF	RT	BU	22280	6085.80	YY	Y102	EH	3753	

**Search fares**  
 From City code: **FRA** Cruise city name: **FRANKFURT** Country Code: **DE**  
 To City code: **IST** Cruise city name: **ISTANBUL** Country Code: **TR**  
 Currency: **EUR**

Fare Basis	OW/RT	FTC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	1184.00	1435.91	YY	Z002	EH	1402	
YF	RT	EU	1940.00	2393.18	YY	Z002	EH	1402	
CF	OW	BU	1184.00	1435.91	YY	Z002	EH	1402	
CF	RT	BU	1940.00	2393.18	YY	Z002	EH	1402	

**Search fares**  
 From City code: **IST** Cruise city name: **ISTANBUL** Country Code: **TR**  
 To City code: **DXB** Cruise city name: **DUBAI** Country Code: **AE**  
 Currency: **EUR**

Fare Basis	OW/RT	FTC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	1588.00	1949.08	YY	Y102	EH	2233	
YF	RT	EU	2258.00	2783.00	YY	Y102	EH	2233	
CF	OW	BU	2590.00	3281.37	YY	Y102	EH	2233	
CF	RT	BU	3300.00	4587.68	YY	Y102	EH	2233	

**Search fares**  
 From City code: **IST** Cruise city name: **ISTANBUL** Country Code: **TR**  
 To City code: **FRA** Cruise city name: **FRANKFURT** Country Code: **DE**  
 Currency: **EUR**

Fare Basis	OW/RT	FTC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	971.00	1197.82	YY	Z002	EH	1402	
YF	RT	EU	1617.00	1994.73	YY	Z002	EH	1402	
CF	OW	BU	971.00	1197.82	YY	Z002	EH	1402	
CF	RT	BU	1617.00	1994.73	YY	Z002	EH	1402	

Fare Basis: YIF  
 YIF  
 CF  
 CF  
 CF  
 CF

**Search fares**

Fare Basis: YIF  
 YIF  
 CF  
 CF

**Search fares**

Fare Basis: YIF  
 YIF  
 CF  
 CF  
 CF  
 CF

**Search fares**

Fare Basis: YIF  
 YIF  
 CF  
 CF



PAT TRAINING EXTRACT - DECEMBER 2016 EXAMINATION

Code: TF  
Code: JF  
EUR

From	City code	KUL	Cr use city name	KUALA LUMPUR	Country Code:	MY
To	City code	FRA	Cr use city name	FRANKFURT	Country Code:	DE
					Currency:	EUR

Fare Basis	OW/RT	FTC	Local Currency	NUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	7000,00	2014,50	YY	Y144	EH	7905	
YIF	RT	EU	10000,00	2877,85	YY	Y144	EH	7905	
YIF	OW	EU	6780,00	1954,19	YY	Y144	TS	11119	
YIF	RT	EU	9625,00	2787,21	YY	Y144	TS	11119	
CIF	OW	BU	20451,00	5739,18	YY	Y144	EH	7905	
CIF	RT	BU	29787,00	8284,50	YY	Y144	EH	7905	
CIF	OW	BU	23700,00	6920,53	YY	Y144	TS	11119	
CIF	RT	BU	33557,00	9743,58	YY	Y144	TS	11119	
YPXIFM	RT	XPX	9350,00	2690,80	YY	Y145	EH	7905	
OBZOWMY	OW	BR	12950,00	3725,83	MH	E552	EH		
OBZRTMY	RT	BR	17267,00	4969,20	MH	E552	EH		
DBZOWMY	OW	BR	11075,00	3187,23	MH	E552	EH		
DBZRTMY	RT	BR	14787,00	4249,73	MH	E552	EH		
CBZOWMY	OW	BR	16325,00	4693,11	MH	E552	EH		
CBZRTMY	RT	BR	21787,00	6234,24	MH	E552	EH		
JBZOWMY	OW	BR	20625,00	5993,15	MH	E552	EH		
JBZRTMY	RT	BR	27787,00	7930,55	MH	E552	EH		

Code: TF  
Code: CH  
EUR

From	City code	KUL	Cr use city name	KUALA LUMPUR	Country Code:	MY
To	City code	IST	Cr use city name	ISTANBUL	Country Code:	TR
					Currency:	EUR

Code: MY  
Code: AE  
MYR

Fare Basis	OW/RT	FTC	Local Currency	NUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	10035,00	2888,22	YY	Y144	EH	6593	
YIF	RT	EU	14337,00	4125,39	YY	Y144	EH	6593	
CIF	OW	BU	18450,00	4734,03	YY	Y144	EH	6593	
CIF	RT	BU	23500,00	6782,97	YY	Y144	EH	6593	
FF	OW	FU	29470,00	8491,05	YY	Y144	EH	6593	
FF	RT	FU	42400,00	12115,80	YY	Y144	EH	6593	
YPXIFM	RT	XPX	8893,00	2503,45	YY	Y145	EH	6593	

Code: MY  
Code: AE  
MYR

From	City code	KUL	Cr use city name	KUALA LUMPUR	Country Code:	MY
To	City code	MLA	Cr use city name	MALTA	Country Code:	MT
					Currency:	MYR

Fare Basis	OW/RT	FTC	Local Currency	NUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	11648,00	3352,13	YY	Y144	EH	7203	
YIF	RT	EU	16539,00	4788,47	YY	Y144	EH	7203	
CIF	OW	BU	15953,00	4591,05	YY	Y144	EH	7203	
CIF	RT	BU	22789,00	6558,36	YY	Y144	EH	7203	
FF	OW	FU	25623,00	7373,94	YY	Y144	EH	7203	
FF	RT	FU	36603,00	10533,84	YY	Y144	EH	7203	
YPXIFM	RT	XPX	8599,00	2503,45	YY	Y145	EH	7203	





PAT TRAINING EXTRACT - DECEMBER 2016 EXAMINATION

From: City code: **MLA** Cruise city name: **MALTA** Country Code: **MT**  
 To: City code: **IST** Cruise city name: **ISTANBUL** Country Code: **TR**  
 Currency: **EUR**

Fare Basis	OW/RT	FTC	Local Currency	NUC	Carrier Code	Rule	GL	M/PM	Routing
YIF	OW		EUR 869.00	1071.99	YY	Z002	EH	1035	
YIF	RT		EUR 1448.00	1788.25	YY	Z002	EH	1035	
CIF	OW		EUR 869.00	1071.99	YY	Z002	EH	1035	
CIF	RT		EUR 1448.00	1788.25	YY	Z002	EH	1035	

Search Fare:  
 From: City code: **TYO** Cruise city name: **TOKYO** Country Code: **JP**  
 To: City code: **IST** Cruise city name: **ISTANBUL** Country Code: **TR**  
 Currency: **JPY**

Fare Basis	OW/RT	FTC	Local Currency	NUC	Carrier Code	Rule	GL	M/PM	Routing
YIF	OW		EUR 653200	5523.75	YY	Y091	EH	3053	
YIF	RT		EUR 947300	7890.02	YY	Y091	EH	8053	
YIF	OW		EUR 476000	3964.58	YY	Y091	TS	6903	
YIF	RT		EUR 820000	6663.89	YY	Y091	TS	6903	
YIF	OW		EUR 837100	6972.17	YY	Y091	AP	12906	
YIF	RT		EUR 1195800	9959.77	YY	Y091	AP	12906	
CIF	OW		EUR 666200	7214.54	YY	Y091	EH	3053	
CIF	RT		EUR 1237400	10306.25	YY	Y091	EH	8053	
CIF	OW		EUR 840000	6999.32	YY	Y091	TS	6903	
CIF	RT		EUR 1200000	9994.75	YY	Y091	TS	6903	
CIF	OW		EUR 1056700	8601.21	YY	Y091	AP	12906	
CIF	RT		EUR 1509500	12572.56	YY	Y091	AP	12906	

Search Fare:  
 From: City code: **TYO** Cruise city name: **TOKYO** Country Code: **JP**  
 To: City code: **MAD** Cruise city name: **MADRID** Country Code: **ES**  
 Currency: **JPY**

Fare Basis	OW/RT	FTC	Local Currency	NUC	Carrier Code	Rule	GL	M/PM	Routing
YIF	OW		EUR 618400	5150.62	YY	Y091	EH	9539	
YIF	RT		EUR 863300	7356.97	YY	Y091	EH	9539	
YIF	OW		EUR 441000	3673.07	YY	Y091	TS	8154	
YIF	RT		EUR 630000	5247.24	YY	Y091	TS	8154	
YIF	OW		EUR 731800	6095.13	YY	Y091	AP	12116	
YIF	RT		EUR 1045300	8705.25	YY	Y091	AP	12116	
CIF	OW		EUR 562500	4616.62	YY	Y091	EH	9539	
CIF	RT		EUR 1275000	11452.32	YY	Y091	EH	9539	
CIF	OW		EUR 619000	5321.41	YY	Y091	TS	8154	
CIF	RT		EUR 1170900	9744.86	YY	Y091	TS	8154	
CIF	OW		EUR 924100	7655.79	YY	Y091	AP	12116	
CIF	RT		EUR 1320100	10995.05	YY	Y091	AP	12116	



From	City code	TYO	Or use city name	TOKYO	Country Code	JP	
To	City code	MEX	Or use city name	MEXICO CITY	Country Code	MX	
						Currency	JPY

Fare Basis	OW/RT	FTC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	543500	3526.79	YY	X0884	AT	15028	
YIF	RT	EU	776300	6455.77	YY	X0884	AT	15028	
YIF	OW	EU	720700	6002.68	YY	X0991	PA	8403	
YIF	RT	EU	1108700	9234.31	YY	X0991	PA	8403	
CF	OW	BU	1151200	9568.29	YY	X0884	AT	15028	
CF	RT	BU	1544500	13656.97	YY	X0884	AT	15028	
CF	OW	BU	855500	7125.42	YY	X0991	PA	8403	
CF	RT	BU	1316100	10961.74	YY	X0991	PA	8403	

From	City code	ZRH	Or use city name	ZURICH	Country Code	CH	
To	City code	ABJ	Or use city name	ABIDJAN	Country Code	CI	
						Currency	CHF

Fare Basis	OW/RT	FTC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	2085.00	2116.51	YY	Y025	EH	3718	
YIF	RT	EU	2950.00	3026.44	YY	Y025	EH	3718	
CF	OW	BU	5040.00	5170.80	YY	Y025	EH	3718	
CF	RT	BU	7200.00	7326.53	YY	Y025	EH	3718	

From	City code	ZRH	Or use city name	ZURICH	Country Code	CH	
To	City code	ACC	Or use city name	ACCRA	Country Code	GH	
						Currency	CHF

Fare Basis	OW/RT	FTC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	3882.00	3756.89	YY	Y025	EH	3828	
YIF	RT	EU	5231.00	5326.55	YY	Y025	EH	3828	
CF	OW	BU	6277.00	6439.66	YY	Y025	EH	3828	
CF	RT	BU	8967.00	9199.37	YY	Y025	EH	3828	

From	City code	ZRH	Or use city name	ZURICH	Country Code	CH	
To	City code	CS-	Or use city name	CS-5-BL-SHC	Country Code	US	
						Currency	CHF

Fare Basis	OW/RT	FTC	Local Currency	IUC	Carrier Code	Rule	GI	MPM	Routing
YIF	OW	EU	1808.00	1649.87	YY	Z002	EH	1544	
YIF	RT	EU	2578.00	2748.42	YY	Z002	EH	1544	
CF	OW	BU	1808.00	1649.87	YY	Z002	EH	1544	
CF	RT	BU	2578.00	2748.42	YY	Z002	EH	1544	

**PAT Worldwide Fare Rules**

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E099    **NORMAL FARES**    ⇒SC101  
**BETWEEN EUROPE AND AREA 3**

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- 0) APPLICATION
- A) 1) Application  
first, business, premium economy, economy class OW/RT/CT/OJ journeys via CX
  - 2) Fares
    - b) Exception for intermediate/business class fares: whenever sectors between the last point of departure in Europe and the first point of arrival in South East Asia, or vice versa, are flown in intermediate class and other sectors are in the same or lower class, the applicable through intermediate class fare shall be applied.
  - 3) Passenger expenses not permitted
- B) 1) Types of Trip  
Exception to General Rule 2.7: for OJ journeys: open segment must be in one country
- 10) CONSTRUCTIONS AND COMBINATIONS
- A) 2) Combinations
    - b) permitted on a half RT basis with any fare for any carrier in any rule
- 16) PENALTIES
- A) restrictions apply: contact carrier for details
- 18) TICKET ENDORSEMENTS
- A) originating HKG: the original and any subsequently reissued ticket must be annotated T1 in the Endorsement Box

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X0760    **FIRST, INTERMEDIATE/BUSINESS, ECONOMY CLASS**    ⇒SC101  
**FLEX FARES BETWEEN MEXICO, MID ATLANTIC,**  
**SOUTH ATLANTIC AND EUROPE**

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- 0) APPLICATION
- A) 1) Application  
First, intermediate/business, economy class normal fares between Mexico, Mid Atlantic, South Atlantic and Europe
  - 2) Fares
    - c) whenever the transatlantic sector is flown in intermediate/business class, and other sectors are in the same or a lower class, the applicable through intermediate/business class fare shall be applied.
- 19) CHILDREN AND INFANT DISCOUNTS
- A) 1) Children
    - a) accompanied children  
aged 2-11 years: charge 100% of applicable adult fare  
Exception: Economy class: charge 75% of applicable adult fare
    - b) unaccompanied children  
aged 2-11 years: charge 100% of applicable adult fare