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MOI UNIVERSITY

OFFICE OF THE DEPUTY VICE CHANCELLOR (ACADEMICS, RESEARCH & EXTENSION) **UNIVERSITY EXAMINATIONS**

2018/2019 ACADEMIC YEAR THIRD YEAR FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF SCIENCE

IN

CIVIL AVIATION MANAGEMENT

COURSE CODE: BCM 326

COURSE TITLE: AIRFREIGHT OPERATIONS

DATE:

TIME:

INSTRUCTION TO CANDIDATES

ANSWER QUESTION ONE AND ANY OTHER THREE **QUESTIONS** THIS PAPER CONSISTS OF (2) PRINTED PAGES PLEASE TURN OVER

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BCM 326: AIRFREIGHT OPERATIONS

QUESTION 1

a) Discuss the role of a cargo consolidator in airfreight industry

(10 marks)

b) Discuss the role of Information systems in the Air Freight Industry.

(15Marks)

QUESTION 2

The transportation/carriage of cargo in airfreight industry attracts some levy in form of cargo rates. Discuss any five cargo rates that are normally charged in the industry. (15 Marks)

QUESTION 3

Explain scope of responsibilities for both the carrier and the shipper for safe carriage of live animals by air.

(15 Marks)

QUESTION 4

Elucidate the various classifications of Dangerous Goods.

(15 Marks)

QUESTION 5

Describe the difference between the three main carriers in the Airfreight industry. What are the responsibilities of the carrier towards transportation of perishables? (15 Marks)

QUESTION 6

Competition and changing customer needs play divergent roles in the air freight industry. Outline the strategies that air freight carriers are employing to remain competitive. (15 Marks)

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